

Subject:	Flood Liaison Group – Section 19 Report – Recommendation Progress Report
Responsible officer(s):	Ben Crampin – Principal Flood Risk Manager
Date:	07 th July 2026

SUMMARY

This document will provide an update on the progress of recommendations made within published Section 19 reports by the Royal Borough of Windsor and Maidenhead. This will include all published reports until recommendations have been closed.

This report will provide detail on the progress made by Risk Management Authorities on the Recommendations made in Section 19 reports published by the Royal Borough of Windsor and Maidenhead.

These reports can be found [here](#).

This report will provide a summary of the status of the recommendations from Section 19 reports and will have an updated Table of Recommendations from these reports with the current responses. Updates to the main appendices of the report will be provided every 6 months.

This report will cover:

1. January 2024 – Flooding from River Thames associated with Strom Henk
2. September 2024 – Maidenhead Surface Water Flooding

Most updates will be included in the updated table however additional detail will be provided on those actions that have been closed or amended in between meetings.

Actions closed since meeting in July 2026

Any questions about the Recommendation Progress Report should be directed to the Flood Risk Management Team via flooding.enquiries@rbwm.gov.uk

1. January 2024 – River Thames Flooding

No Actions have been closed since the last meeting on 07th July 2026.

There is currently only 7 out of 38 actions that either remain open or in progress. All other actions have been closed or moved into Business as Usual work.

2. September 2024 – Maidenhead Surface Water Flooding

No Actions have been closed since the last meeting on 07th July 2026.

There is currently only 7 out of 19 actions that either remain open or in progress. All other actions have been closed or moved into Business as Usual work.

Actions amended since meeting in July 2026

Following publication of the Section 19 report, the following changes to stage of work or timescales have been made to most appropriately forecast progress and potential completion times.

1. January 2024 – River Thames Flooding

- A) H4 - Consider investigating ways to allow exceedance flows over the High Street from Orchard House back into the watercourse on the eastern side of the road**

Deadline moved from March 2026 to March 2027

This deadline has been moved as funding for this project was diverted to reactive work at the end of the 25/26 financial year. Funding will be sought to complete this work by the end of the FY26/27.

- B) W6 - Royal Borough of Windsor and Maidenhead to work with the Environment Agency to ensure information provided at planning stages is able to pick up any potential informal defences to limit the chance that they are lost as a result of new developments being permitted**

Deadline moved from April 2026 to August 2026 and moved from Open to In Progress

This deadline has been moved to be informed by work undertaken within the Datchet to Hythe End Flood Improvement Measures. The extension is to allow more time for this information to be gathered and packaged for use by the planning team.

2. September 2024 – Maidenhead Surface Water Flooding

- A) RBWM4 - Produce and circulate an education material on the impact of impermeable driveways and options for permeable surfacing.**

Deadline moved from April 2026 to September 2026

This deadline has been moved to be in line with the publication of the new Local Flood Risk Management Strategy and be included within the communications and engagement plan that will accompany the strategy.

- B) RBWM6 - RBWM to consider more frequent cleaning of gullies that have been identified as blocked and are scheduled for annual cleans.**

Deadline moved from May 2026 to March 2027 and moved from Open to In Progress

The new Highway Maintenance contract is now in place. This deadline has been extended to allow monitoring of the performance of gully cleaning in the borough and determine if changing frequencies are actually required.

Table of Recommendations from January 2024 Section 19 - River Thames Flooding

Reference	Area	Theme	Recommendation	Context	Primary Risk Management Authority	Secondary Risk Management Authorities	Duty, Power or Role of Primary RMA	Timescales for recommendation	Response	Status
RBWM1	Borough Wide	Response and Recovery Plans	Royal Borough of Windsor and Maidenhead and Environment Agency to work together to review the processes for post flooding recovery action.	In order to ensure that authorities have a plan for dealing with issues such as pooling groundwater following a flooding incident	Royal Borough of Windsor and Maidenhead	Environment Agency Thames Valley Local Resilience Forum	Lead Local Flood Authority and Emergency Planning Service	By April 2025	RBWM Response - Meeting held between RBWM (LLFA and JEPU) and the EA over two main areas in Wraysbury. One is being added to flood plan to ensure access to equipment during a flood event is made easier and other location requires further investigation. Many of these recovery options will be considered within the Datchet to Hythe End Flood Improvement Measures for the east of the borough. Meeting have also taken place with areas in the north of the Borough where recovery was quicker with more of a focus on response. Both of the above have moved into Business as Usual works and further updates can be provided once they are available. EA Response - We will support the Borough where appropriate. This initiative aligns with our duty to collaborate under the Civil Contingencies Act 2004, ensuring a coordinated and effective response to and recovery from flooding events. We will seek to draw on valuable data from the ongoing project to reduce flood risk in parts of the Borough. This project is also known as Datchet to Hythe End Flood Improvement Measures.	Closed

Reference	Area	Theme	Recommendation	Context	Primary Risk Management Authority	Secondary Risk Management Authorities	Duty, Power or Role of Primary RMA	Timescales for recommendation	Response	Status
RBWM2	Borough Wide	Asset Register	Explore the possibility and extent of task for the formal designation of informal defences as flood defence assets	Ensure informal defences are considered for inclusion as formal flood defences where appropriate	Environment Agency	N/A	Strategic Flood Risk Authority responsible for Fluvial Flood risk	Ongoing	We will explore this recommendation and leverage findings of Datchet to Hythe End Flood Improvement Measures where appropriate.	Passed to RMA
RBWM3	Borough Wide	Asset Register	Consider the designation of informal defences as flood risk assets under Land Drainage Act 1991 s21 Asset register	Ensure informal structures are considered for inclusion as on the Flood Risk Asset register where appropriate	Royal Borough of Windsor and Maidenhead	N/A	Duty to maintain asset register under s.21 Land Drainage Act 1991	By September 2026	Development of an updated Flood Risk Asset Register has begun with research being undertaken by the team to identify the initial round of assets that should be included. Further information will be provided throughout this process in conjunction with the update of the Local Flood Risk Management Strategy.	In Progress
RBWM4	Borough Wide	Community Resilience	Consider running awareness sessions for residents regarding their flood risk and measures they can take to improve their resilience to flooding	In order to further residents and homeowners' knowledge of flood risk in their areas and steps they can take to mitigate the impact of flooding to their properties.	Royal Borough of Windsor and Maidenhead	Environment Agency	Lead Local Flood Authority Emergency Planning Service Environment Agency	Ongoing	RBWM Response - See response to RBWM12 EA Response - We will endeavour to support the Borough where appropriate. Extensive resources are available on Gov.uk.	Moved to BAU
RBWM5	Borough Wide	Community Resilience	Residents and businesses in affected areas should consider installation of Property Flood Resilience measures at their properties	Installation of measures to properties to reduce the impact or likelihood of impact to properties during a flooding incident	Residents and businesses	N/A	Property owners	Ongoing	A webpage has been published by RBWM on this topic to help signpost residents to useful information. This will continue to be updated as necessary.	Closed
RBWM6	Borough Wide	Community Resilience	Residents and businesses in affected areas should consider creating personal resilience plans to minimise the impact of flooding incidents	Personal resilience plans ensure that residents know who to contact and can centrally store details such as insurance references which minimise the overall impact and speed up recovery	Residents and businesses	Royal Borough of Windsor and Maidenhead	Property owners	Ongoing	See response to RBWM12	Moved to BAU

Reference	Area	Theme	Recommendation	Context	Primary Risk Management Authority	Secondary Risk Management Authorities	Duty, Power or Role of Primary RMA	Timescales for recommendation	Response	Status
RBWM7	Borough Wide	Groundwater	Royal Borough of Windsor and Maidenhead to refine the understanding of groundwater flood risk within the borough	Groundwater flood risk is widely an unknown in many areas. As such, work to better understand how groundwater affects flooding incidents such as this is an important step to managing the risk it causes	Royal Borough of Windsor and Maidenhead	Environment Agency	Lead Local Flood Authority with responsibility for management of flood risk from groundwater	By December 2027	RBWM Response- Feasibility work to understand what measures and tasks need to be completed should be undertaken first however the plan would be to have better monitoring of groundwater over the next three years. This work would be funded from the Flooding/Highway Drainage budget. The Council will seek guidance from partners for best practice methods before starting. EA Response - We will support the Borough where appropriate. We will share valuable groundwater related data gathered as part of Datchet to Hythe End Flood Improvement Measures.	Open
RBWM8	Borough Wide	Community Resilience	Improvement of communication material to promote Floodre and Build Back Better scheme	To ensure residents have easy access to useful information following a flooding incident.	All Risk Management Authorities - led by Royal Borough of Windsor and Maidenhead	Parish Councils Flood Wardens Other Community groups	Lead Local Flood Authority	By September 2025	A webpage has been published by RBWM on this topic to help signpost residents to useful information. This will continue to be updated as necessary. EA Response - We will endeavour to support the Borough where appropriate. Extensive resources are available on GOV.uk.	Closed
RBWM9	Borough Wide	Response and Recovery Plans	Improve links with the local communities in order to improve the sharing of information at times of flooding.	At times during the response there were delays in information either being shared or accessed by RMAs meaning issues arose without action for some time. For example, where roads flooded, closures were not put in place in some cases for	Royal Borough of Windsor and Maidenhead	Parish Councils Flood Wardens Other Community groups	Lead Local Flood Authority Emergency Planning Service	By April 2025	A process of receiving updates by way of Situation Reports (SITREPs) from the communities to the RBWM Emergency Operations Centre (EOC) and vice versa is in draft format. This was initially tested in sept 24 and is being refined. Further meetings have been held with some parishes to establish points of contact	Closed

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				some time meaning motorists drove through flood water creating bow waves towards properties.					before an incident protocols are put in place. These protocols should be as follows: - Contact flooding.enquiries@rbwm.gov.uk or the Contact Centre if residents or Cllrs have queries around potential flooding or localised flooding is occurring. The Flood Risk Management Team will liaise with JEPU (where appropriate) at this point to answer queries. - Once incident procedures have been put in place, including the Emergency Operation Centre (EOC), communications will be put out by the Council to Parishes and residents to say how information should be coming into the Council.	
RBWM10	Borough Wide	Community Resilience	Consider community resilience materials and promotional opportunities including linking into national campaigns in order to increase residents knowledge on flood risk and how they can manage risk to their homes	There is limited understanding of flood risk in the wider communities so more information being available for signposting and campaigns can improve this knowledge base.	Royal Borough of Windsor and Maidenhead	Environment Agency Thames Water Parish Councils Flood Wardens Other Community Groups	Lead Local Flood Authority Emergency Planning Service	Ongoing	This will primarily link into a communications plan that will be developed through the updated Local Flood Risk Management Strategy however the Council is also planning to send out some material to be distributed for Flood Action Week (week commencing 13th October). EA Response - We will endeavour to support the Borough where appropriate. Extensive resources are available on GOV.uk.	Moved to BAU
RBWM11	Borough Wide	Community Resilience	Residents and businesses in affected areas to consider the development of their own personal resilience plans and amendments/updates	It is always likely that the areas impacted will be affected by flooding during certain flooding incidents. As such, residents and businesses have plans in place in	Residents and businesses	Royal Borough of Windsor and Maidenhead	Property owners	By February 2025	Meting took place in Wraysbury in December 2024 to consider some of the options for recovery. Engagement to take place with other communities and the EA. See RBWM12 for further detail.	Closed

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			of community resilience plans	order to take account of their own flood risk to minimise the impact to their lives and damage to their property						
RBWM12	Borough Wide	Community Resilience	Support the communities across the Borough to improve their own resilience	See RBWM4, RBWM5, RBWM6, RBWM8, RBWM10, RBWM11, H5, C5, W8,OW2, OW3	Multi-agency	N/A	Emergency Planning Service, Environment Agency, RBFRS and other responding agencies via the Berkshire Resilience Group	Ongoing	Flood Warden meeting in Nov 24 Materials promoted to the community Community Resilience plan being developed for 25/26 onwards with community engagement programme and materials to promote resilience. Specific engagement with sites to be undertaken in 25/26 working with other responders.	Moved to BAU
RBWM13	Borough Wide	Community Resilience	Promote awareness of the responsibilities of landowners to maintain watercourses across the Borough	Watercourses that are not maintained can obstruct the free flow of water. In a fluvial flooding situations, this can also obstruct the flow of flood water away from an impacted area, increasing the time it takes for an area to recover.	Royal Borough of Windsor and Maidenhead	Environment Agency Parish Councils	Lead Local Flood Authority	By September 2025	A dedicated webpage has been developed on the RBWM website and this topic will be incorporated into the comms plan being developed by the new Local Flood Risk Management Strategy.	Closed
H1	Hurley	Technical	Investigate history of the culverting of the watercourse at the Olde Bell Pub and determine if reinstatement is feasible.	The watercourse has been historically culverted so further investigation and discussion is needed in order to identify what action is feasible.	Royal Borough of Windsor and Maidenhead	N/A	Lead Local Flood Authority	By April 2025	A review of information publicly available has found that the watercourse appears to have been culverted through the Olde Bell site sometime from 1930 onwards with maps no longer picking the route up from that time. As such, no enforcement action will be taken forward due to the historic nature of the culverting. The Council will continue to monitor the culvert to see what types of storm	Closed

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									cause backing up of water to determine whether any maintenance will be required.	
H2	Hurley	Technical	Consider what resilience measures are possible to mitigate the impact of flooding to Pumping Station on Sheppards Lane	The pumping station on Sheppards Lane is on the flow path of fluvial flood waters from the north. As such it may be vulnerable with some residents reporting outages to the sewage network during the incident	Thames Water	N/A	Sewerage Undertaker	TBC	Response to be provided by the relevant RMA.	Passed to RMA
H3	Hurley	Technical	Inspect the culvert running under Hurley High Street downstream of Orchard House to identify any obstructions	Ensuring the culvert under the High Street is clear and free flowing.	Royal Borough of Windsor and Maidenhead	N/A	Highway Authority	By April 2025	Culvert confirmed to be clear of debris during the flooding incident with the water flowing through the Bisham Brook exceeding the capacity of the culvert sizing. There is no duty on the Council to increase this sizing but further monitoring at times of flooding will be added to the management of the highway in this area.	Closed
H4	Hurley	Technical	Consider investigating ways to allow exceedance flows over the High Street from Orchard House back into the watercourse on the eastern side of the road	If no maintenance work is required from H3 measures should be considered to allow the flow of water easily back into the Bisham Brook to minimise flooding to the highway	Royal Borough of Windsor and Maidenhead	N/A	Highway Authority	By March 2026	This has been investigated by RBWM's Highway Drainage Supervisor. A request has been sent to contractors for a quote to lower the brick level on the wall surrounding the watercourse downstream of High Street. Once a quote has been received works will be added into the programme for Highway Drainage Capital Works for the 2025/26 financial year.	In Progress
H5	Hurley	Community Resilience	The residents of Hurley Caravan Park should consider developing a	Hurley Caravan Park is one of the first locations that is impacted by fluvial flooding in Hurley. As such, it is appropriate	Residents of Hurley Caravan Park	Royal Borough of Windsor and Maidenhead	Community at risk	Ongoing	See response to RBWM12	Moved to BAU

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			Community Resilience Plan	that residents are prepared.						
B1	Bisham	Technical	Undertake drainage work at Dungrove Hill Lane	The gullies and soakaways on Dungrove Hill Lane are full of silt and not able to drain water.	Royal Borough of Windsor and Maidenhead	N/A	Highway Authority	By December 2025	Works to clean drainage infrastructure complete.	Closed
B2	Bisham	Technical	Capital works at Lee Lane	The highway drainage system at Lee Lane is damaged and requires capital works to establish a new point of drainage	Royal Borough of Windsor and Maidenhead	N/A	Highway Authority	By October 2026	Similar to B1, the issues with a booking road closures in this area mean works would not be possible until the until. Unlike Dungrove Hill Lane, it is very likely that the road will be flooded at the time a road closure would be booked for. As such, this work has been delayed until the Spring of 2026 to allow the work to go ahead and budgets to renew with the new financial year.	In Progress
C1	Cookham	Technical	Thames Water to consider investigating what steps or works may be required to mitigate the impact of flooding to the Lightlands Lane Pumping Station. This should include conversations with other Risk Management Authorities and Utilities.	The Lightlands Lane pumping station is regularly impacted by flooding or from losses of power supply at times of significant flooding	Thames Water	SSEN (Electric Utility)	Sewerage Undertaker	By December 2024	Thames Water have confirmed they have raised our electrical equipment above the flood level and the SSE substation continued to operate throughout the incident and they deem it resilient.	Closed
C2	Cookham	Technical	Royal Borough of Windsor and Maidenhead and National Trust to consider removing hay bales from fields where flood waters	Residents are concerned about the potential impact of flood water picking up hay bales and carrying them until the they become obstructions to the	Royal Borough of Windsor and Maidenhead & National Trust	Other Landowners	Landowner	By March 2025	The Royal Borough of Windsor and Maidenhead have committed to the removal of hay bales from Battlemead Common as soon as is practical. RBWM will also no longer wrap the bales in plastic to reduce the risk of them floating during a	Closed

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			are known to flow through	flow of water. While on this occasion no increase in risk of flooding was evident, this may not always be the case.					flooding event should an incident occur before they are collected.	
C3	Cookham	Technical	Royal Borough of Windsor and Maidenhead to consider investigating the condition of the penstock on High Street Cookham to ensure it is fully functional. It is also recommended that the Council review the Plan to open and close the penstock during a flooding incident and who holds the relevant keys.	Follow a flooding event it is important to ensure all infrastructure is fully functioning. It is also a good time to review the Cookham Causeway plan where the Penstock plan is located.	Royal Borough of Windsor and Maidenhead	N/A	Lead Local Flood Authority, Highway Authority, Emergency Planning Service	By March 2025	The Penstock has undergone maintenance during the 24/25 financial year with the condition confirmed to be clean. Penstock keys are now held only by RBWM and its contractors. A review of the Cookham Causeway Plan has been undertaken.	Closed
C4	Cookham	Technical	Environment Agency to investigate resident concerns that mitigation bunds from MWEFAS are impacting properties on Strande Lane	Residents have raised concerns that mitigation bunds installed as part of the Maidenhead, Windsor and Eton Flood Alleviation Scheme are holding flood water and deflecting this flow towards Strande Lane.	Environment Agency	N/A	Strategic Flood Risk Authority responsible for the management of MWEFAS	Ongoing	We are aware there are concerns about the impact of Maidenhead Windsor and Eton Flood Alleviation Scheme (MWEFAS) in Strande Land. These concerns were looked into after the floods of 2003 and remedial works were undertaken in 2008-2009. We carry out asset inspections after significant floods to ensure our assets continue to operate as designed.	Passed to RMA
C5	Cookham	Community Resilience	The residents of Strande Lane should consider developing a Community Resilience Plan.	Strande Lane is impacted by all sources of flooding and is also at risk of having access cut off when the road which meets Lightlands Lane floods.	Residents of Strande Lane	Royal Borough of Windsor and Maidenhead	Community at risk	Ongoing	See response to RBWM12	Moved to BAU

Reference	Area	Theme	Recommendation	Context	Primary Risk Management Authority	Secondary Risk Management Authorities	Duty, Power or Role of Primary RMA	Timescales for recommendation	Response	Status
				Residents would benefit from understanding what steps to take when different issues arise.						
D1	Datchet	Technical	Environment Agency to consider reinstatement of the bund at the property Poplars.	Development work has seen a section of bund removed which allowed flood water to flood Southlea Road	Environment Agency	N/A	Relevant authority for Fluvial Flood Risk	By December 2025	No further action required as the section of missing bund has been reinstated by the landowner.	Closed
D2	Datchet	Technical	Thames Water to consider maintenance of the Datchet Common Brook. Environment Agency copied as relevant authority with enforcement powers for this maintenance.	The Parish Council has raised the level of silt in the channel for some time. Maintenance of the channel would increase the capacity of the channel to hold flood water	Thames Water	Environment Agency	Landowner	TBC	Response to be provided by the relevant RMA.	Passed to RMA
W1	Wraysbury	Technical	Royal Borough of Windsor and Maidenhead to consider undertaking work to better understand the flood risk associated with the Wraysbury Drain	Better understanding of the Wraysbury Drain is needed before spending/enforcement can be undertaken.	Royal Borough of Windsor and Maidenhead	N/A	Lead Local Flood Authority	By December 2026	The Council has commissioned a survey to record the current cross sections of the Wraysbury Drain, including the location of structures and and silt levels. CCTV surveys of downstream culverts cannot be completed due to water levels. This work will continue once downstream obstructions have been cleared as mentioned in Full Council in November 2024. The data supplied to date has allowed the Council to start prioritising areas for either enforcement or maintenance work. This work will occur over a number of years and the Council will keep interested parties informed of its plans. This work has started with engagement with a landowner in Hythe End to restore flow to the	In Progress

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									downstream section of the Wraysbury Drain and further work will happen incrementally once this has been completed. The landowner is undertaking work to prepare applications for both ordinary watercourse consent and planning permission to install a new open section of channel. The Council have also added works into the programme to undertake a CCTV survey on at Feathers Lane to determine the condition and existence of the piped watercourse upstream of the current obstruction. Further engagement with landowners on Feathers Lane is also underway to inspect existing infrastructure to determine the best solution for this area.	
W2	Wraysbury	Technical	Environment Agency to consider undertaking enforcement action against landowners who have built over sections of the side channel around Friary Island.	Residents have informed that the channel has been obstructed/blocked by installation of driveways over the channel. Further investigation and possibly enforcement is required to ensure the free flow of water downstream	Environment Agency	N/A	Relevant authority for Main Rivers	By April 2025	The Environment Agency plays a vital role in ensuring that riparian responsibilities are carried out effectively. We will continue to provide guidance and support to riparian owners, helping them understand their responsibilities and the importance of regular maintenance. We encourage people to report any concerns of obstruction of flows to us. Concerns or incidents should be reported to the 24hr Environment Agency Incident Hotline on 0800 80 70 60.	Closed

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W3	Wraysbury	Technical	Royal Borough of Windsor and Maidenhead to consider undertaking further investigation to determine what if any obstructions are located within the Horton Drain, including man made obstructions, and determine if any enforcement of maintenance is required.	Further investigation of the Horton Drain is required to ensure water can flow without any significant obstructions	Royal Borough of Windsor and Maidenhead	Environment Agency	Lead Local Flood Authority	By December 2025	An inspection of the Horton Drain has been completed in January 2026. An inspection report is available upon request.	Closed
W4	Wraysbury	Technical	Environment Agency to consider action to determine whether the bund at The Avenue can be reinstated.	Development work has seen a section of bund removed which allowed flood water to pass through the Avenue, flow across Welley Road to the lakes.	Environment Agency and Royal Borough of Windsor and Maidenhead	N/A	Relevant authority for Main Rivers Local Planning Authority	By December 2025	RBWM Response - Query raised with RBWM Planning Enforcement. EA Response - We will endeavour to support the Borough where appropriate.	Passed to RMA
W5	Wraysbury	Technical	Royal Borough of Windsor and Maidenhead and Environment Agency to consider ways to mitigate the impact of flooding to properties at Garson Lane where water is trapped behind a bund. This though must take impact to other property into consideration.	Flood waters get trapped in the gardens of Garson Lane without any way for water to flow away. During the flooding incident residents made a gap in the bund to allow water to flow away and speed up recovery.	Royal Borough of Windsor and Maidenhead	Environment Agency	Lead Local Flood Authority	By December 2027	RBWM Response - The Council will work with the Environment Agency to understand the best approach for this recommendation however it is residents responsibility in the meantime to take action to minimise the impact of flooding to their properties. EA Response - We will explore this recommendation and leverage findings of Datchet to Hythe End Flood Improvement Measures where appropriate.	In Progress

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W6	Wraysbury	Technical	Royal Borough of Windsor and Maidenhead to work with the Environment Agency to ensure information provided at planning stages is able to pick up any potential informal defences to limit the chance that they are lost as a result of new developments being permitted	Due to the redevelopment of a property in Wraysbury, flooding occurred to a number of properties as a result of section of informal flood bund being removed	Royal Borough of Windsor and Maidenhead	Environment Agency	Lead Local Flood Authority and Local Planning Authority	By August 2026	RBWM Response - A process to identify and implment a dataset which can be shared between Flood Risk Management Team and the Local Planning Authority and will be implemented over 2025. EA Response - We will look into ways to provide better information about flood risk related assets to inform development proposal.	In Progress
W7	Wraysbury	Technical	Royal Borough of Windsor and Maidenhead to work with the National Trust as landowners to maintain sections of the watercourse network through the Ankerwyke site	In order to give Wraysbury further ability to drain following a flooding incident, maintenance of the watercourse network at Ankerwyke is needed to remove obstructions to flow	National Trust	Royal Borough of Windsor and Maidenhead	Landowner	Ongoing	Maintenance will be an ongoing task for the Wraysbury Drain. The National Trust met with RBWM officers and Wraysbury Parish Council in the summer of 2024. The National Trust agreed to undertake some maintenance with a mini-digger they had access to and this work has been carried out. Further maintenance should be considered based on wider works undertaken in W1.	Closed
W8	Wraysbury	Community Resilience	Communities across Wraysbury should consider developing Community Resilience Plans	There are multiple communities in Wraybury that flood in slightly different ways. These communities would benefit from understanding what steps they should take in the event of a flood	Communities of Wraysbury	Royal Borough of Windsor and Maidenhead	Community at risk	Ongoing	See response to RBWM12	Moved to BAU
OW1	Old Windsor	Technical	Environment Agency to consider inspecting and taking any necessary steps to maintain the wall at Ham Island	There are a number of cracks in the wall which provide resistance to flooding from the Thames. Residents are concerned that the	Environment Agency	Landowners	Asset owners	By December 2026	We are aware of concerns regarding the wall at Ham Island following the flooding. We have carried out an inspection of the asset and are exploring the necessary steps required to	Passed to RMA

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				condition of the wall may require remedial work					ensure repairs are carried out, where appropriate.	
OW2	Old Windsor	Community Resilience	Royal Borough of Windsor and Maidenhead to work with residents and Blue Acre Horse Sanctuary to assist in development/updating of resilience and emergency plans	A number of residents of Ham Island sought advice during the incident. Development of plans would assist residents in future	Royal Borough of Windsor and Maidenhead	Environment Agency	Emergency Planning Service	Ongoing	RBWM Response - See response to RBWM12. EA Response - We will endeavour to support the Borough where appropriate.	Moved to BAU
OW3	Old Windsor	Community Resilience	The residents of Ham Island should consider developing a Community Resilience Plan	Ham Island is uniquely impacted by flooding and residents would benefit from understanding what steps should be taken in the event of a flooding incident	Residents of Ham Island	Royal Borough of Windsor and Maidenhead	Community at risk	Ongoing	See response to RBWM12	Moved to BAU

Table of Recommendations from September 2024 Section 19 - Maidenhead Surface Water Flooding

Reference	Area	Recommendation	Context	Primary Risk Management Authority	Secondary Risk Management Authorities	Duty Power of Role of Primary RMA	Timescales for Recommendation	Response	Status
RBWM 1	Borough Wide	Consider the designation of assets which have a significant impact on flood risk locally, under s21 of the Flood and Water Management Act where appropriate.	Under s21 of the Flood and Water Management Act, the council must maintain a list of registered assets that have a significant impact on flood risk. Therefore, the council will consider the designation of appropriate assets which meet these criteria.	Royal Borough of Windsor and Maidenhead.	N/A.	Lead Local Flood Authority, duty under s21 of the Flood and Water Management Act 2010.	September 2026.	Development of an updated Flood Risk Asset Register has begun with research being undertaken by the team to identify the initial round of assets that should be included. Further information will be provided throughout this process in conjunction with the update of the Local Flood Risk Management Strategy.	In Progress
RBWM 2	Borough Wide	To assess the viability of implementing a rolling programme of soakaway inspections and cleans.	September 2024 events showed several highway soakaways slow to drain due to siltation; regular maintenance will preserve design capacity.	Royal Borough of Windsor & Maidenhead.	N/A.	Highway Authority.	April 2026.	This has been investigated and added to the new highway maintenance contract to come into effect from April 2026.	Complete
RBWM 3	Borough Wide	Run seasonal “flood-resilience drop-in” sessions for residents and businesses.	Many affected households were unfamiliar with Property Flood Resilience (PFR) measures and household emergency plans. Direct engagement can reduce future impacts.	Royal Borough of Windsor & Maidenhead.	N/A.	Lead Local Flood Authority (LLFA). Emergency Planning Authority	November 2025.	Work will be undertaken with our joint emergency planning unit, to formulate potential sessions. We have created a dedicated webpage to signpost residents to resources for emergency planning and flood resilience. https://www.rbwm.gov.uk/environment-and-waste/flood-risk-management/insurance-and-property-flood-resilience	Moved to BAU
RBWM 4	Borough Wide	Produce and circulate an education material on the impact of impermeable driveways and options for permeable surfacing.	Loss of garden permeability is increasing runoff volumes, exceeding the capacity of both private and public	Royal Borough of Windsor & Maidenhead.	N/A.	Lead Local Flood Authority	August 2026.	Comms plan will be updated as part of the new Local Flood Risk Management Strategy, and this subject will make up part of this plan.	In Progress

Reference	Area	Recommendation	Context	Primary Risk Management Authority	Secondary Risk Management Authorities	Duty Power of Role of Primary RMA	Timescales for Recommendation	Response	Status
			drainage systems. Educational material on the impact of paved driveways may encourage residents to look at alternative options in the future.						
RBWM 5	Borough Wide	To investigate the feasibility of the use of small-scale SuDS (e.g. rain gardens or verge swales) to boost highway-drainage resilience in critical spots.	Small scale SuDS features such as rain gardens, reducing the amount of water draining into the existing highway drainage system.	Royal Borough of Windsor & Maidenhead.	In progress.	Lead Local Flood Authority	March 2027.	The borough has secured money through the Regional Flooding Coastal Committee to investigate surface water flow routes through Maidenhead. The aim of this study is to identify potential options for flood risk mitigation including small scale flood features which we can bid for further funding in the future.	In progress
RBWM 6	Borough Wide	RBWM to consider more frequent cleaning of gullies that have been identified as blocked and are scheduled for annual cleans.	Multiple properties were flooded internally or externally when gullies were identified as either blocked or overwhelmed by rainfall. Ensuring they are clear before and during the wettest seasons can reduce the likelihood of future flooding.	Royal Borough of Windsor & Maidenhead.	N/A.	Highway Authority.	March 2027	With the new highway maintenance contract now started, the performance of gully cleaning will be monitored to determine if changing of frequency is required or if there is an improvement to the standard cleansing works.	In Progress
NC1	Courthouse Road, Cannon Court,	RBWM to book in ad-hoc cleans of identified blocked gullies in these areas.	A number of gullies were identified to require cleans that restore their capacity to drain	Royal Borough of Windsor and Maidenhead.	N/A.	Highway Authority.	Completed November 2024.	Identified blocked gullies seen during site visits were referred to our contractors for clearance. This work was completed in November 2024.	Complete

Reference	Area	Recommendation	Context	Primary Risk Management Authority	Secondary Risk Management Authorities	Duty Power of Role of Primary RMA	Timescales for Recommendation	Response	Status
	Edinburgh Road.		water from the highway.						
NC2	Furze Platt Road.	Thames Water to consider investigating any blockages or siltation within their sewer network.	Highway gullies were clear following flooding however water was observed to take a long time to drain away. This indicates a potential obstruction in the public sewer the gullies drain into.	Thames Water.	N/A.	Sewerage undertaker.	October 2025.	Resident was already in touch with Thames Water. No further action for RBWM.	Passed to RMA
NC3	Edinburgh Road (northern section).	RBWM flooding team to consider whether it is appropriate to install a new gully at the local low point of the highway.	Existing highway gully sits higher than the current low point resulting in water pooling before it can drain away.	Royal Borough of Windsor and Maidenhead.	N/A.	Highway Authority.	December 2025.	RBWM has completed a further investigation and has confirmed that the installation of a new gully at the local low point would be beneficial. As such this work has been added to our Highways Drainage Capital programme and will be assessed against other works and prioritised as appropriate.	Complete
CC1	Furze Platt Infant School.	The school to consider the use of retrofit sustainable drainage systems to reduce the risk of future flooding to their classrooms.	The drainage at the school was observed to be clear but could not deal with the amount of water flowing through the paved areas. As such additional capacity is required to manage the flow of water on the site.	Royal Borough of Windsor and Maidenhead.	N/A.	Landowners are responsible for private drainage.	March 2027.	This area has been included with the study as described in the response to RBWM 5.	In progress
CC2	All Saints Avenue.	6 identified blocked gullies to be cleaned.	6 gullies were observed to require cleansing following the flooding in order to restore their capacity to drain water.	Royal Borough of Windsor and Maidenhead.	N/A.	Highway Authority.	Completed September 2024.	Identified blocked gullies seen during site visits were referred to our contractors for clearance. This work was completed in September 2024.	Complete

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CC3	Maidenhead High Street.	Thames Water to consider investigating any blockages or siltation within their sewer network.	Highway gullies regularly silted; previous cleans give little improvement, suggesting a partial obstruction in the TW line.	Thames Water.	N/A.	Sewerage undertaker.	October 2025.	Resident was already in touch with Thames Water. No further action for RBWM.	Complete
CC4	Horseguards Drive (private road)	Road owners to consider cleaning of blocked drains on the private road.	Private road slopes into a low point; drainage was found heavily silted.	Owners of properties on Horseguards Drive.	N/A.	Property owners are responsible for the maintenance of the private road and it's structures.	December 2025.		Complete
CC5	All Saints Avenue, Maidenhead Highstreet, Belmont Road.	RBWM to book in ad-hoc cleans of identified blocked gullies in these areas.	Multiple blocked gullies were identified at the specified locations.	Royal Borough of Windsor and Maidenhead.	N/A.	Highway Authority.	November 2024.	Identified blocked gullies seen during site visits were referred to our contractors for clearance. This work was completed in November 2024.	Complete
SC1	Camley Gardens, Bath Road	3 identified blocked gullies in Camley Gardens and 1 in Bath road to be cleaned.	Blockages worsened internal flooding; cleaning restores gully performance.	Royal Borough of Windsor and Maidenhead.	N/A.	Highway Authority	October 2024.	Identified blocked gullies seen during site visits were referred to our contractors for clearance. This work was completed in October 2024.	Complete
SC2	Bath Road.	Thames Water to consider investigating whether there are any obstructions within the sewer network.	Toilets were observed to be backing up indicating a potential blockage in the public sewer.	Thames Water.	N/A.	Sewerage undertaker.	October 2025.	Resident was already in touch with Thames Water. No further action for RBWM.	Passed to RMA
SC3	Wooton Way & Haddon Road	Thames Water to consider investigating whether there are any obstructions within the sewer network.	Manhole on a grass verge on Wooton Way was observed to be surcharging clear water during flooding incident.	Thames Water.	N/A	Sewerage undertaker.	October 2025.	This was reported as a leak to the utility company prior to the site visit, as displayed on the Thames Water 'Report a Problem' webpage: https://www.thameswater.co.uk/help/report-a-problem#/view-problems-map	Passed to RMA

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SC4	Clare Road	Royal Borough of Windsor and Maidenhead to investigate feasibility of works (e.g. extra capacity or breaking flow route) to reduce future surface water flood risk as part of a wider project.	Eight properties flooded: persistent low-point pooling.	Royal Borough of Windsor and Maidenhead.	N/A	Lead Local Flood Authority	March 2027.	This area has been included with the study as described in the response to RBWM 5.	In progress
SC5	Hare Shoots	RBWM to consider undertaking cleans on several soakaways to restore drainage capacity.	Soakaways found to contain a significant amount of silt within the chamber indicating that a clean is required.	Royal Borough of Windsor and Maidenhead.	N/A.	Highway Authority	Completed December 2024.	Identified soakaways seen during site visits were referred to our contractors for clearance. This work was completed in December 2024.	Complete