

LOCAL WELFARE

Bills, mortgages, income and benefits

If you are concerned about managing your bills, including your mortgage, take a look at the

Money Advice Service's website: www.moneyadvice.org.uk
or call 0800 138 7777.

Royal borough of Windsor and Maidenhead is offering more information to be found around Benefits, Housing and Universal Credit here:
<https://www3.rbwm.gov.uk/info/200123/benefits>

Energy services

If you are struggling with energy bills, please contact your energy suppliers as soon as you can. All energy companies are working with central Government and may be able to reduce repayments on arrears, or assist with topping up a pay as you go meter.

Customers may register for priority energy service if they meet certain criteria, which can be found via **Ofgem**: www.ofgem.gov.uk/consumers/household-gas-and-electricity-guide/extra-help-energyservices/priority-services-register-people-need

Each energy company runs its own register so please contact your supplier if you think you may be eligible.

If you need advice about energy efficiency in the home, or to speak to our sustainable energy officer, please visit:
https://www3.rbwm.gov.uk/info/200171/energy_and_sustainability