

Privacy Notice for Van Permits

Who we are:

Waste Management
Royal Borough of Windsor and Maidenhead
Town Hall
St Ives Road
Maidenhead
SL6 1RF

Lawful basis for processing information:

Environmental Protection Act 1990

Article 6(1)(e) of the General Data Protection Regulations 2016 – processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

How we collect information:

Personal data is supplied by the service user by completing forms on our website, by giving information to RBWM's customer service team over the phone or by Managing Agents

Categories of information collected:

Name, address, telephone number and email address.

How we use the information provided:

The personal data is used to contact the service user in response to queries raised about rubbish collections and provision of bins, entrance to the Civic Amenity Site

Who has access to the information about you:

The waste management team and customer service team have access to this data

Who we may share your information with:

Your personal data is not shared with any third parties unless required to do so by law.

How long we store your information:

3 years from licence being issued.

Does your service utilise automated decision making? – No