

Parking Privacy Notice

Who we are:

Library and Resident Services
Royal Borough of Windsor and Maidenhead
St Ives Road
Maidenhead
SL6 1RF

Lawful basis for processing information:

Traffic Management Act 2004

Article 6(1)(e) processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

How we collect your information:

Data is supplied by service users (RBWM online form, email, post), vehicle hire company or via the DVLA

Categories of information collected:

We collect name, address, telephone number, date of birth, vehicle details, insurance details, residency details and evidence supporting application / appeal.

How we use the information provided:

The information is used to:

- Contact the registered keeper/driver of the vehicle to advice of the action to be taken
- Recover unpaid charges
- Assess eligibility for a parking permit
- Carry necessary investigation of reported abandoned vehicle.

Who has access to the information about you:

Police for parking enforcement (security) and the prevention and detection of crime.

Royal Borough of Windsor and Maidenhead Financial Control: If you make payments online or self-service kiosks, we will share the information you enter with our Financial Control department to process your payments.

Royal Borough employees where appropriate (e.g. to resolve an enquiry; for complaint investigation).

Who we may share your information with:

Traffic Penalty Tribunal, Traffic Enforcement Centre, NSL Enforcement Company, Rundles, Jacobs Enforcement, Marston Group, Phoenix Commercial, Police, Audit organizations

How long we store your information:

Records are kept for a maximum of five years

Does your service utilize automated decision making – No