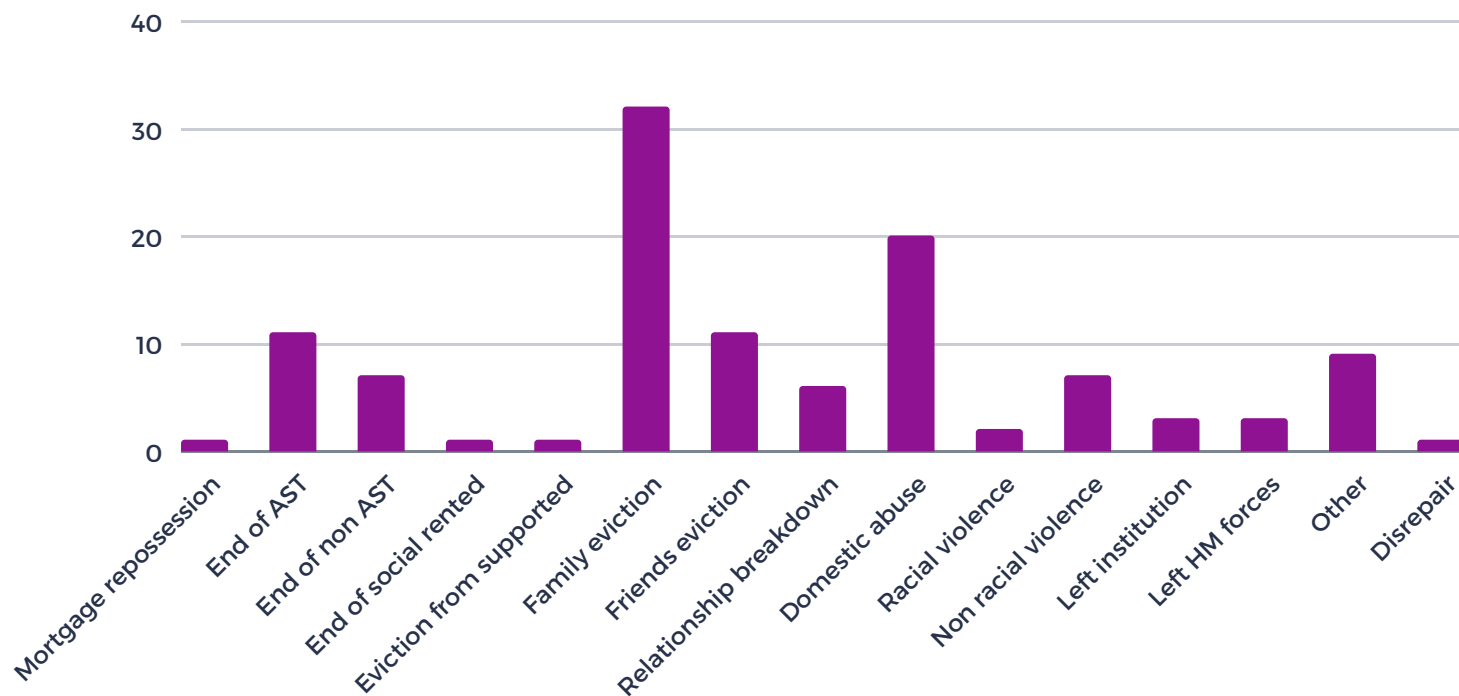


# Housing Service

JANUARY - MARCH 2021 ACHIEVEMENTS REPORT



## REASONS FOR APPROACH

In January to March 2021 the most common cause of homelessness was family eviction with almost 30% of presentations being as a result of family members no longer being willing to provide accommodation. Enquiries indicate that there is a common belief in the Borough that asking adult children to leave the family home provides a fast track to social housing with many households approaching the service unaware of the shortage in the supply of social housing and lengthy wait times in temporary accommodation.

# 129

Cases successfully resolved at initial approach

# 473

Households currently being supported by the service

# 1134

Calls to the Housing service for advice and assistance



**March 2020 vs March 2021**  
Households in TA within the Borough

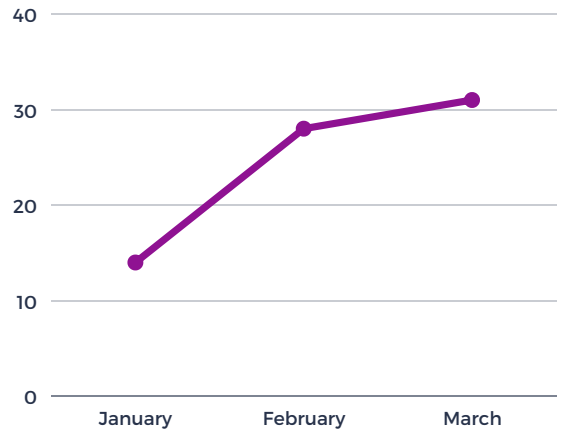
**TEMPORARY ACCOMMODATION**

The team continues to work hard to reduce the number of households in temporary accommodation.

At the end of March 2021, over 50% of households in temporary accommodation were placed within the Royal Borough.

**SOCIAL HOUSING NOMINATIONS**

Nominations for social housing vacancies have continued to increase between January and March 2021. This demonstrates how the Council's Registered Provider Partners are recovering well from the restrictions imposed by the Coronavirus Pandemic during which nomination requests dropped to zero.

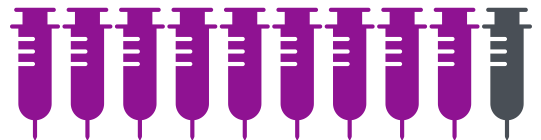


**POSITIVE MOVE ON**

The Council's Rough Sleeping Pathway continues to go from strength to strength with 16 households currently in the process of moving to independent, community based accommodation.

**COVID VACCINATIONS**

90% of the customer's engaged with the Council's Rough Sleeping Pathway have now had two Covid vaccinations. All customers on the Pathway are registered with a General Practitioner.



*I felt strongly that I wanted to email you to let you know just how amazingly supportive and helpful your MEAM Coordinator has been. I am really starting to understand how to make MEAM in this area more focused based and meaningful.*

*- Basingstoke and Deane Council*