

The following data is collected as part of the Management Information system introduced following the recommendations made by the Overview & Scrutiny Panel.

Total nos of the general public greeted (minimum hello, though an audience of 30 people counts as 30)

Daily greet rate

Total Stakeholder Contacts

Average no of contacts / stakeholder / month

Total stakeholders contacted

% of stakeholders contacted

Total referrals to other agencies / month

Police (including clear car campaign - clear car count also to be shown separately)

Fire

Utilities

DVLA

Streetcare

Adult & Childrens Services

Housing Associations

Parks

Clear car Campaign

FPNs issued

Total no leaflets distributed on foot patrols

Total Hours in Public Facing Activity

Total Hours Patrolling

Total Hours Foot Patrol (Includes leaflet distribution, environmental audits)

Total Hours Bike Patrol

Total Hours Vehicle Patrol

Total Hours manning stands

Total Hours engaging in project activity (clean ups, youth engagement such as football or Kotch)

Total Hours Meetings

Total Hours being supervised or supervising

Total Hours Project Planning

Total Hours Partner Liaison

Total Hours Training

Total Hours Conferences or Exhibitions

Total Hours Travel

Total Hours Admin

Total Hours Recruitment

% time spent on public facing activity

% time spent on patrol

% time spent on foot patrol

% time spent on bike patrol

% time spent on vehicle patrol

% time manning stands

% time spent on partner liaison

% time spent on projects

% time spent travelling to patrol area (OH)

% time spent on training (OH)

% time being supervised or supervising (OH)

% time spent on administration (OH)

% time spent on administration (OH)

% time spent on recruitment (OH)

Total Days Lost to sickness

No separate instances of sickness

Total Hours Sickness

Total Hours Leave

Total Operating Hours (Actual no of Hours Worked)

Maximum Operating Hours Available (Actual no of Hours Worked) + Leave Hours + Sickness Hours

Operating Hours as a percentage of total operating hours

Total Miles Warden Vehicle 1

Total Miles Warden Vehicle 2

Total miles wardens personal vehicles

Total Miles Travelled

Total miles travelled / warden / month