

The Royal Borough Of Windsor and Maidenhead

Summary of changes to the Local Area Agreement (LAA)

Cabinet Report March 2009

Appendix A

Notes

This document provides a summary of **only** those indicators that have been amended by the 2008/09 LAA Refresh process

- 18 indicators amended due the availability of new data e.g. annual Place Survey (in order of presentation):
NI's: 30, 38, 40, 39, 21, 4, 7, 1, 146, 137, 136, 119, 181, 57, 58, 130, 136, 138
- 1 indicator reclassified from a 'local target' to an 'improvement target' (NI 49)

NB: The Royal Borough's full LAA detailing all the indicators will be available for members to view in the Members Room, Group Room and from Democratic Services.

Table 1: Changes to Reward/Improvement Targets

Priority	Indicator	Refresh Reason	Previous Baseline and Target	New Baseline and Target	
Safer & Stronger Communities					
Promoting safety by reducing arson, accidental dwelling fires, hoax calls, and road traffic accidents	NI 49 - Number of primary fires and related fatalities and non-fatal casualties, excluding precautionary checks (1) Total number of primary fires per 100,000 population (dwelling fires are a portion of this figure) (2) Total number of fatalities due to primary fires per 100,000 population ¹ (3) Total number of non-fatal casualties (excluding precautionary checks) per 100,000 population	Requested by Fire Service to move this target from Local to a Designated Improvement Target. The Fire Service believes that vulnerable and excluded communities are more prone to primary fires. This would enable the fire service to engage with such communities and 'signpost' any need to other service providers i.e. police, social services.	08/09 Target: Primary fires: 758 Dwelling fires: 256 Fatalities: 1 Casualties: 47 09/10 Target: (not set) 10/11 Target: Primary fires: 738 Dwelling fires: 240 Fatalities: 1 Casualties: 45	New Baseline	New Target
				Baseline (05/06 - 07/08) (1) Primary fires: 544.74 (over 3 yrs = 181.58 pa) Dwelling Fires: 173.32 (over 3 years = 57.77 pa) (2) Fatalities: 0.79 (each year) (3) Casualties: 33.3 (over 3 years = 11.2 pa)	08/09 Target: Primary fires; 163.4 pa Dwelling fires: 52pa Fatalities: 0.79pa Casualties: 9.99pa 09/10 Target: Primary fires:163.4 pa Dwelling fires: 52pa Fatalities: 0.79pa Casualties: 9.99pa 10/11 Target: Primary fires: 163.4 pa (3 yr total 490.27) Dwelling fires: 52 pa (3 yr total 156) Fatalities: 0.79 pa Casualties: 9.99 pa (3 yr total 30)

¹ Agreed targets are for final year (2010/11) only, against 2007/8 baseline. Year 1 & 2 targets are 'informal' (not part of formal agreement)

Priority	Indicator	Refresh Reason	Previous Baseline and Target	New Baseline and Target
Tackling all drug misuse and related crime in particular acquisitive crimes such as Theft from Vehicles and Burglary in a Dwelling	NI 30 – Re-offending rate of prolific and priority offenders (Measures the change in the number of convictions for a cohort of Prolific and Other Priority Offenders over a 12-month period.)	New data available baseline adjusted accordingly.	A numerical baseline not set due to the unavailability of data. However, a percentage reduction target of 25% was agreed with GOSE for 08/09	New baseline: 99 offences 08/09 Target: 75 offences (this figure is the baseline of 99 offences minus a 25% reduction) 09/10 Target: 61 offences (this target will be 61 minus 19% reduction) 10/11 Target: will be arrived at by applying the common ratio (1.15) to the to the performance ceiling % target identified after a cohort has been refreshed. GOSE/HO to confirm cohort and baseline during 2010 refresh.
Tackling all drug misuse and related crime in particular acquisitive crimes such as Theft from Vehicles and Burglary in a Dwelling	NI 38 – Drug related (Class A) Offending rate The baseline is based on the group of offenders who are identified by Probation and support services	New data available	No baseline. Target setting deferred to 2009 due unavailability of data	09/10 & 10/11 targets: Average 8.8% below baseline across 09/10 and 10/11 cohorts
Tackling all drug misuse and related crime in particular acquisitive crimes such as Theft from Vehicles and Burglary in a Dwelling	NI 40 – Drug users in effective treatment (Measures the change in the total no of users of crack cocaine / opiates in effective treatment e.g. that remain in treatment 12 weeks after triage)	New data available baseline adjusted accordingly	Baseline: 217 08/09: 228 09/10: 230 10/11: 232	New baseline: 211 08/09 target: 222 09/10 target: 224 10/11 target: 226

Priority	Indicator	Refresh Reason	Previous Baseline and Target	New Baseline and Target
Tackling all alcohol misuse related crime and incidents in particular criminal damage, violent crime, and accidental fires	NI 39 Alcohol-harm related hospital admission rates (To reduce the number of Hospital Admissions related to Alcohol)	Baseline changed due to availability of new national trend data detailing general national increase in alcohol misuse. New targets reflect a more challenging reduction despite national trends	Baseline: 1019.1 (admission rate per 100,000 population at 06/07) 08/09 Target: 1260 09/10 Target: 1380 10/11 Target: 1500	New baseline: 1,031 (Admission rate per 100,000 population) 08/09 Target: 1151 09/10 Target: 1250 10/11 Target: 1349
Restoring confidence in communities by communicating success, tackling low-level crime by enforcement, tackling anti-social behavior, and by improving feedback to communities.	NI 21 – Dealing with local concerns about anti-social behavior and crime by the local council and police (Measured through the Place Survey with residents asked to assess how well the Council and Police are tackling anti-social behavior)	New data available following release of Feb 2009 Place Survey results	Target-setting deferred to 2009 due unavailability of data	New baseline: 25.1% 08/09 Target: 25.1% 09/10 Target: (not required) 10/11 Target: (to be confirmed by the Home Office once data for the 2010 Place Survey are available)
Restoring confidence in communities by communicating success, tackling low-level crime by enforcement, tackling anti-social behavior, and by improving feedback to communities.	NI 4 - % of people who feel they can influence decisions in their locality (Measured through the Place Survey, the extent to which people feel they are able to influence decisions affecting their local area)	New data available following release of Place Survey results (Feb 2009), enabling the baseline to be set	Target-setting deferred to 2009 due unavailability of data	New baseline: 27.9% 08/09 Target: 27.9% 09/10 Target: Not required 10/11 Target: 32%

Priority	Indicator	Refresh Reason	Previous Baseline and Target	New Baseline and Target
Restoring confidence in communities by communicating success, tackling low-level crime by enforcement, tackling anti-social behaviour, and by improving feedback to communities.	<p>NI 7 - Environment for a thriving third sector</p> <p>Measured through the Third Sector Survey, the contribution that RBWM and partners make to create an environment in which independent third sector organisations can be successful.</p>	New data available following release of National Survey for the 3 rd Sector (Feb 2009), enabling the baseline to be set	Target-setting deferred to 2009 due unavailability of data	<p>New baseline: 15.6% (4.3% increase)</p> <p>08/09 Target: 15.6%</p> <p>09/10 Target: Not required</p> <p>10/11 Target: 19.9% (The final target will be confirmed once the 2010 national survey of third sector organisations has reported)</p>
Promoting racial harmony by working with communities to promote community cohesion; and contribute to the prevention of violent extremism	NI 1 -% of people who believe people from different backgrounds get on well together in their local area.	New data available following release of Place Survey results (Feb 2009), enabling the baseline to be set	Target-setting deferred to 2009 due unavailability of data	<p>New baseline: 79%</p> <p>08/09 Target: 79%</p> <p>09/10 Target: Not required</p> <p>10/11 Target: 82.8%</p>

Priority	Indicator	Refresh Reason	Previous Baseline and Target	New Baseline and Target
Healthier Communities				
Tackling Inequalities and exclusion	<p>NI 146 – Adults with a learning disability in employment</p> <p>Target to improve paid employment outcomes for people with a learning disability known to adult care services. (based on approx 326 service users known)</p>	New data available. A 2.5% increase on final 10/11 targets has been agreed by GOSE as the only target required	<p>Baseline: 6 people (out of 326 service users)</p> <p>06/07 target: 6</p> <p>(Subject to amendment when final data is available)</p>	<p>New 2008/09 baseline (to be confirmed May 09 – expect this figure to be approx 34)</p> <p>08/09 Target: N/A</p> <p>09/10 Target: N/A</p> <p>10/11 Target: (2.5% above 08/09 baseline)</p>
Promoting healthy lifestyles	<p>NI 137 – Healthy life expectancy at age 65</p> <p>To increase the number of years of healthy life after 65.</p>	New data available following release of Place Survey results (Feb 2009), enabling the baseline to be set	Target-setting deferred to 2009 due unavailability of data	<p>Baseline: 15.80 years</p> <p>08/09 Target: 15.95 yrs</p> <p>09/10 Target: 16.10 yrs</p> <p>10/11 Target: 16.25 yrs</p>

Priority	Indicator	Refresh Reason	Previous Baseline and Target	New Baseline and Target
Improve the lives of older people and vulnerable adults	<p>NI 136 – People supported to live independently through social services (all ages)</p> <p>(Indicator measures the number of adults per 100,000 population living independently in the community that are helped through adult care services through care packages or grant funded organisations)</p>	The existing baseline was no longer appropriate. New targets are calculated from a national formula)	<p>Baseline: 2925</p> <p>08/09: 3047</p> <p>09/10: 3174</p> <p>10/11: 3306</p>	<p>New baseline: 4928.65</p> <p>08/09: 4984.68</p> <p>09/10: 5040.71</p> <p>10/11: 5098.08</p>
Improve the lives of older people and vulnerable adults	NI 119 – Self reported measure of people's overall health and well-being	New data available following release of Place Survey results (Feb 2009), enabling the baseline to be set	Target-setting deferred to 2009 due unavailability of data	<p>Baseline: 82.3%</p> <p>08/09 Target: 82.3%</p> <p>09/10 Target: No survey</p> <p>10/11 Target: 85.4%</p>
A Thriving, Cleaner Greener Borough				
Maintaining a vibrant economy	N1 181 – Time taken to process Housing Benefit /Council Tax Benefit new claims and changed events	New Dept of Work & Pensions performance management data available.	<p>Baseline: 19.1 days</p> <p>08/09: 12 days</p> <p>09/10: 10.5 days</p> <p>10/11: 8 days</p>	<p>Baseline: 19.1 (days)</p> <p>08/09: 15 days</p> <p>09/10: 12 days</p> <p>10/11: 10.5 days</p>

Table 2: Changes to Local targets and Statutory Education targets (non-reward)

Priority	Indicator	Refresh Reason	Previous Baseline and Target	New Baseline and Target
Supporting Children & Young People				
Develop integrated services to promote children and young people's physical health in order to improve sexual health and reduce levels of obesity and substance misuse	<p>NI 57: Children and young people's participation in high-quality PE and Sport</p> <p>Targets based on the 2 hour offer in schools</p>	New data available 2007/08 result - 92.5%	<p>Baseline: 92%</p> <p>Target setting deferred until 2009</p>	<p>08/09 Target: 92.5% (results due in Oct 2009)</p> <p>09/10 Target: 93% (results due in Oct 2010)</p> <p>10/11 Target: 93% (results due in Oct 2011)</p>
Develop comprehensive mental health services to support children and young people's mental health and well-being	<p>NI 58: Emotional and behavioral health of looked after children</p> <p>(Measured through a survey)</p> <p>This is a mean value of the total difficulties (total survey score divided by the number of surveys)</p>	New data available (Previously a placeholder)	No previous baseline set	<p>New baseline: 15.2</p> <p>08/09 target: 15.2 (baseline)</p> <p>09/10 target: 14</p> <p>10/11 target: N/A</p>
Healthier Communities				
Improving lives of older people and vulnerable adults	<p>NI 130 – Social care clients receiving an individual budget or direct payment.</p> <p>Based on number of people receiving payments out of the number of people receiving care.</p>	New data available	No previous baseline available	<p>New baseline: 1513/2888 = 52.39% (07/08)</p> <p>08/09 Target: 52.39%</p> <p>09/10 Target: To be agreed</p> <p>10/11 Target: 55%</p>

Priority	Indicator	Refresh Reason	Previous Baseline and Target	New Baseline and Target
Improving lives of older people and vulnerable adults	NI 138 – Satisfaction of people over 65 with both the home and neighbourhood	New data available following release of Place Survey results (Feb 2009), enabling the baseline to be set	No previous baseline available	New baseline: 85.8% 08/09 target: 85.8% 09/10 target: N/A 10/11 target: 87.6%