Further to your Freedom of Information request FOI67775 please find your questions and our responses below:

1. Strategic Commitment to tackling loneliness, isolation, and social connectedness in older age

a) Does reducing loneliness, isolation and/or social connectedness feature in any of the Council’s strategic planning documents (i.e. ageing well strategy, mental health strategy). Please send any supporting documents.

b) If so, how will progress be measured on the strategic commitment? Please provide documents or relevant links

c) Are you on target to fulfil agreed actions? Please provide any available evidence.

- Proactively support programmes that tackle loneliness in our communities is a Council manifesto commitment.
- Addressing Loneliness is a Big Society project. Minutes of Big Society Panel can be found at RBWM website.
- The Joint Health and Wellbeing Strategy does state that isolation is a key area and this is in priority 1.5 – it states “Continuing to promote health and wellbeing for residents through a number of health and wellbeing campaigns e.g.…. isolation…. “
- The Integrated Prevention and Reablement Strategy identifies social isolation as a key determinant of wellbeing and how this can be tackled.
- The Carebank project is another one that has reducing isolation as a key feature (link [http://www.rbwm.gov.uk/web/carebank_scheme.htm](http://www.rbwm.gov.uk/web/carebank_scheme.htm))

2. Measuring loneliness

a) Is loneliness in the local population measured in the JSNA or by any other means?

Yes/no

b) If yes, how is it measured? Do provide links or attach documents.

c) If no, are there any future plans to measure loneliness in the local population?
There are some that are for social care users and for carers specifically (section 1.18i and 1.18ii) for RBWM and this is the link to that information
http://www.phoutcomes.info/public-health-outcomes-framework#gid/1000041/pat/6/ati/102/page/0/par/E12000008/are/E06000040

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies
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Corporate Directorate
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