Further to your Freedom of Information request FOI67765 please find your questions and our responses below:

I would like to submit a Freedom of Information Request relating to specific ICT contract(s) for Server Hardware Maintenance, Server Virtualisation License and Maintenance and Storage Area Network Maintenance/Support which may include:

- Server Hardware Maintenance- contract relating to the support and maintenance of the’s organisations servers.
- Virtualisation Licensing (VMware, Solaris, Unix, Linux, Windows Server)-
- Virtualisation Maintenance/Support (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

1. **Contract Title**: Hardware Support
2. **Contract Type**: Hardware Maintenance,
3. **Existing/Current Supplier**: Amtec
4. **Hardware Brand**: HP
5. **Operating System / Software(Platform)**: HyperV
6. **Annual Average Spend**: £8,074
7. **Contract Duration**: One year
8. **Contract Expiry Date**: 5 May 2016
9. **Contract Review Date**: (An approximate date of when the organisation is planning to review this particular contract.) 1 April 2016
10. **Brief Contract Description**: Hardware support
11. **Internal Contact**: John Tordoff, Technical Services Manager, john.tordoff@rbwm.gov.uk, 01628796327

1. **Contract Title**: vWorkspace Support
2. **Contract Type**: Virtualisation Maintenance/Support,
3. **Existing/Current Supplier**: Dell Software International
4. **Hardware Brand**: N/A
5. **Operating System / Software(Platform)**: VMWare, HyperV
6. **Annual Average Spend**: £12,454
7. **Contract Duration**: One year
8. **Contract Expiry Date**: 15 April 2016
9. **Contract Review Date**: (An approximate date of when the organisation is planning to review this particular contract.) 1 March 2016
10. **Brief Contract Description**: vWorkspace Support
11. **Internal Contact**: John Tordoff, Technical Services Manager, john.tordoff@rbwm.gov.uk, 01628796327

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies  
Information Management Officer  
Legal Department  
Corporate Directorate  
Royal Borough of Windsor & Maidenhead  
Town Hall, St. Ives Road  
Maidenhead SL6 1RF