Further to your Freedom of Information request FOI67578 please find your questions and our responses below:

1. What was your hourly rate for direct payments on the date this freedom of information request was received (24 April 2015)?

2. What was your hourly rate for home care services on the date this freedom of information request was received (24 April 2015)?

3. Did you commission user led organisations to provide information and support to individual employers and personal assistants in a) 2013-14 b) 2014-15?

4. If yes, how much money was allocated to user led organisations for provision of these services in a) 2013-14 and b) 2014-15?

5. Please provide names of the user led organisations commissioned to provide information and support to individual employers and personal assistants.

6. What practical support do you provide to individuals employing personal assistants on e.g. disclosure and barring checks and payroll services?

7. What information and advice do you provide to individual employers on the safeguarding risks associated with employing a personal assistant?

8. What information do you offer to people with specific conditions and/or ethnic, cultural or linguistic needs?

9. What information and advice do you currently offer to self-funders? How is this being developed under section 4.1 of the Care Act 2014?

Response

2. There is currently no single hourly rate for Home care services. Home Care hourly rates are negotiated with a number of suppliers, and again vary depending on the care needs of the individual service users and the length of a call.

3. Yes.

4. A) £50,000  B) £50,000


6. Advice provided by “Full Lives” and advice and practical support provided by Enham Trust.

7. Advice provided by “Full Lives” and Enham Trust.

8. Advice provided by “Full Lives” and Enham Trust.

9. An SLA has been agreed with a not for profit organisation to provide this advice to self funders. A guide for self funders is being drawn up for publication in the summer. Advice is provided on the Council’s website.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to
receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
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