Further to your Freedom of Information request FOI67570 please find your questions and our responses below:

I am writing to request details of the council’s domiciliary care service. I would be grateful if you could supply the following information:

1. The current volume of domiciliary care services provided by the council through its in-house service (if there is such provision), in terms of hours delivered in 2014/15.
   Nil
2. The current volume of domiciliary care services commissioned by the council from private providers, in terms of hours delivered in 2014/15.
   ~4000 hours per week
3. The current contractual arrangements the council has entered into with private providers for the provision of domiciliary care services, i.e. Whether the council has a preferred list of providers, if this is open or closed, whether the council operates with Block contracts, Cost and Volume contracts, Individual Service arrangements (Spot contracts), Supplier framework or other arrangements, when the contract arrangement commenced and the duration of the arrangement.
   The Council re-tendered its domiciliary care arrangements in July 2014, and is in the process of implementing an outcomes-focused provision with a single provider.
4. The name and business address of each private provider contracted to the council, and the volume of work undertaken by each provider in 2014/15, in terms of hours delivered.
   Please see the attached document.
5. The expected date that the council will re-tender the contract for its domiciliary care service.
   August 2019.
6. The current volume of Reablement Care (also known as rehabilitation and aid to recovery) services provided by the council through its in-house service (if there is such provision), in terms of hours delivered in 2014/15.
   30,576 hours were delivered in 2014/15.
7. The current volume of Reablement care services commissioned by the council from private providers, in terms of hours delivered in 2014/15.
   No external hours are currently commissioned.
8. The current contractual arrangements the council has entered into with private providers for the provision of Reablement care services (if any), i.e. Whether the council has a preferred list of providers, if this is open or closed, whether the council operates with Block contracts, Cost and Volume contracts, Individual Service arrangements (Spot contracts), Supplier framework or other arrangements, when the contract arrangement commenced and the duration of the arrangement.
   Reablement services are solely provided by RBWM.
9. The name and business address of each private provider contracted to the
council for Reablement care (if any), and the volume of work undertaken by each provider in 2014/15, in terms of hours delivered.

N/A

10. If private sector providers are used, the expected date that the council will re-tender the contract for its Reablement care service. If the service is wholly in-house, does the council have any plans to outsource this service or to seek additional capacity from private sector providers.

N/A.

11. Whether the rates paid to domiciliary care providers are set by the council, and if so what they are for the current or most recent year;

The Council does not set rates.

12. If the rates paid to domiciliary care providers are established by competitive tendering, what is the average hourly rate paid by the council for the current or most recent year.

£16

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.
Yours sincerely

David Davies
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St. Ives Road
Maidenhead SL6 1RF