Further to your Freedom of Information request FOI67560 please find your questions and our responses below:

I would like to know please the name of both the application vendor and the vendors software modules used by the Council in conjunction with its business of Highway and Environmental services.

By way of example in these two Service areas you may have something similar to those I have exampled below. I would like to know the specific vendor name and the modules you actually use. Where multiple modules exist from a vendor could these please be listed (no more than 5, eg Lighting, Street works)

**Two examples of Highways ..... you may use:-**
*Symology* for management of infrastructure assets, including highways, street works, land and property, bridges and structures, public lighting, and distribution networks

*Yotta* (previously Mayrise) for Highways, Street Works, Street Lighting, Grounds Management

**Two examples of Environmental ..... you may use:-**
*Civica APP Powersuite* for Waste Collection, Waste Disposal, Environmental Services, In-Cab, Mobile

*Contender* for Waste Management, Street Cleansing and Grounds Maintenance

Response

**Highways**
Pitney Bowes (Confirm) for Infrastructure assets, including highways, street works, bridges and structures, Street Lighting, PMS

**Environmental**
Pitney Bowes (Confirm) for Grounds Maintenance
Kana (Lagan) for Waste

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk
We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies  
Information Management Officer  
Legal Department  
Corporate Directorate  
Royal Borough of Windsor & Maidenhead  
Town Hall, St. Ives Road  
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