Further to your Information request FOI67494 please find your questions and our responses below:

1. What was the council's total DHP budget (spent and unspent) for the 2014-2015 financial year?
2. How many individual DHP awards were made by the council in the 2014-2015 allocations year?
3. What percentage of the council's total DHP funding for 2014-2015 was paid out in awards?
4. Local reasons why DHPs were allocated
   a) Please send a list of all DHP awards made in the 2014-2015 year. Where possible, this list should include the:
      i) reason for each award (for example, the award was made to cover bedroom tax, or to meet rent costs in excess of the benefit cap).
      ii) duration of each award (for example, one month, six months, one year)
      iii) size of the award - how much money was awarded in each case
5. Averages/median payouts and length of payout
   a) What was the most common length of a DHP award in the 2014-2015 year? (For example, one month, six months, a year.)
   b) What was the most common reason for the longest awards in 2014-2015?
   c) What was the most common/median amount for a DHP award in 2014-2015?
6. How long on average does it take the council to process a DHP application?
7. Other questions
   a) Is DLA/PIP counted as income in calculations to DHP entitlement? If Yes, which DLA/PIP components are included?
   b) How can people apply for a DHP from the council? Please send any application forms and links to form pages, and any online application instructions.
   c) Do people have to complete an application form to apply? Please note if there are any other means by which people can apply (for example, can they just send an email detailing their requirements).
   d) Please include contact email address(s) and telephone numbers for people wanting to make DHP applications and to find out more information.

Response

Information Not Held

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF