Further to your Information request FOI67075 please find your questions and our responses below:

Under the Freedom of Information Act 2000, please provide me with full answers to each of the following questions:

1. How much money has your council spent on translating documents, web pages and leaflets in 2011-12, 2012-13 and 2013-14?
2. How much money has your council spent on interpreters in 2011-12, 2012-13 and 2013-14?
3. If possible please state which languages your council translates most commonly?

1. How much money has your council spent on translating documents, web pages and leaflets in 2011-12, 2012-13 and 2013-14?

We do not record spend on translation in such a way that would enable us to arrive at this information from our Accounting records. It has also not been possible to arrive at a conclusive list of suppliers used for this type of service. As such, we are unable to provide this information.

2. How much money has your council spent on interpreters in 2011-12, 2012-13 and 2013-14?

2011/12 - 9774.27
2012/13 - 14056.41
2013/14 - 15912.38

3. If possible please state which languages your council translates most commonly?

This is not information which is held centrally within Finance, and as such, I would suggest that services be consulted, or that no response be provided.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk
We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF