Further to your Information request FOI66813 please find your questions and our responses below:

I am conducting some research on behalf of the teenage literacy charity TRAC into the level of library usage amongst ‘teenagers’, and would be very grateful if you could put me in contact with somebody who could provide information regarding

- the number of people aged 12-19 years, broken down by age (ie, 12yrs, 13yrs.....19yrs) who are registered to use your library service (hold a valid library card)

- the numbers of active users in this age groups (by active I mean having used the library within the last 12 months); please specify if your data is different

Also any information you can give regarding usage of the e-book service (registration/usage)

Response

**Teenage usage**

<table>
<thead>
<tr>
<th>Age</th>
<th>Total borrowers</th>
<th>Active borrowers</th>
<th>% of total*</th>
</tr>
</thead>
<tbody>
<tr>
<td>12</td>
<td>1520</td>
<td>423</td>
<td>28%</td>
</tr>
<tr>
<td>13</td>
<td>1503</td>
<td>330</td>
<td>22%</td>
</tr>
<tr>
<td>14</td>
<td>1522</td>
<td>298</td>
<td>20%</td>
</tr>
<tr>
<td>15</td>
<td>1557</td>
<td>251</td>
<td>16%</td>
</tr>
<tr>
<td>16</td>
<td>1495</td>
<td>217</td>
<td>15%</td>
</tr>
<tr>
<td>17</td>
<td>1534</td>
<td>244</td>
<td>16%</td>
</tr>
<tr>
<td>18</td>
<td>1439</td>
<td>234</td>
<td>16%</td>
</tr>
<tr>
<td>19</td>
<td>1539</td>
<td>207</td>
<td>13%</td>
</tr>
</tbody>
</table>

* = % of total registered that have borrowed an item within the last year for that age

**eBooks:**
- total registered users at 23 Sept 2014 is 3,044
- loans from 1 Sept 13 to 31 Aug 14 is 11,480

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF