I am writing on behalf of David Davies to respond to your information request:

1. Who commissions IMHA in your area? If this is the local authority, who or which department discharges this responsibility?

   The information we have been given by colleagues is that the Clinical Commissioning Group (CCG) commissions this for Berkshire.

2. Please provide summary details of any arrangements you have with Health (eg CCG or secure hospital) for commissioning IMHA in your area. If jointly commissioned with Health, which Mental Health Trust(s) does the local authority relate to? Is there a separate arrangement with secure hospital provision locally or does the IMHA contract you commission cover patients in secure hospitals?

   There is not a joint arrangement this is commissioned by the CCG.

   According to SEAP who are commissioned to deliver this service there is not a separate arrangement with secure hospital provision locally as the IMHA contract commissioned covers patients in secure hospitals.

3. Has the local authority invited advocacy providers to tender for the IMHA contract? If so, how and where was this advertised and how many providers applied for the IMHA contract?

   No the local authority has not invited advocacy providers to tender for the IMHA service as it is not commissioned by the local authority.

4. Who are the advocacy providers in your area who are commissioned to provide IMHA? Please supply information about the number and the name and address of all IMHA providers in your area.


   http://www.rbwm.gov.uk/web/social_advocacy.htm

5. Are these advocacy services commissioned by you to provide any other type of advocacy such as IMCA, generic mental health advocacy etc as well as IMHA?

   The providers do provide other advocacy services, please see attached directory of advocacy service providers.

   The six local authorities commission POWhER jointly to deliver the IMCA and Paid Representative service for Berkshire.

Please supply electronic copies if possible of the following documents and/or communications:
We are unable to provide this documentation as we have not commissioned this service.

6. Documents relating to the assessment of local needs prior to inviting tenders for IMHA contracts

7. Service specification and invitation to tender for the IMHA contract (or service agreement if no tender was undertaken)

8. Current IMHA service contract(s) between the local authority and advocacy provider(s) and the contract value including arrangements for out of area placements

If you are unhappy with the information we have provided in response to your request please write to:

   Information Management Team Manager  
   Royal Borough of Windsor & Maidenhead  
   Town Hall, St Ives Road  
   Maidenhead  
   SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

   http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF

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                     Information Management Feedback Form
1) How would you rate our performance in relation to processing your request:  
   Excellent    Good    Fair    Poor

If you have answered Fair or Poor please suggest how we can improve:


2) Did you receive the response to your request within the advised timescale? Yes/No

3) Did the response meet your needs? Yes/No
   If No, why was that?


4) Prior to submitting your request did you search RBWM’s website? Yes/No
   If Yes, why did you then need to submit a request (Highlight all that apply)?
   - Information required not found
   - Information found out of date
   - Information not in required format
   - Information insufficient to meet need
   - Other please specify:


5) Please add any further comments that would help us improve our service:
Thank you for taking the time to complete this form – your feedback is appreciated.