I am writing on behalf of David Davies to respond to your information request:

1) Software that schools in your authority use to return school census to the DfE?

2) Do you provide schools with this software?

3) If yes how much do the schools pay for this software?

4) Do you provide support for this software?

5) If yes how much do schools pay for support for this software?

6) Are schools free to choose their own MIS software, or is this dictated by yourselves?

7) Do you have a license / contract arrangement with an MIS supplier?

7a) If so please provide the name of the supplier.

7b) Please provide the nature of the duration of this contract.

7b) Please provide the cost to the LA for this contract.

8) If you have a license / contract with an MIS supplier, when is this being reviewed?

9) Please provide contact details of the department + person/persons that are responsible for the

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies

Information Management Assistant
Information Management Feedback Form

FOI66630

1) How would you rate our performance in relation to processing your request:
   Excellent   Good   Fair   Poor

   If you have answered Fair or Poor please suggest how we can improve:

2) Did you receive the response to your request within the advised timescale? Yes/No

3) Did the response meet your needs? Yes/No
   If No, why was that

4) Prior to submitting your request did you search RBWM's website? Yes/No
   If Yes, why did you then need to submit a request (Highlight all that apply)?

? Information required not found
? Information found out of date
? Information not in required format
? Information insufficient to meet need
? Other please specify:
If No, why was that?

5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form - your feedback is appreciated