I am writing on behalf of David Davies to respond to your information request:

Who provides your current Children’s Centre Reporting Software? (E-Start, CCM, Other)  
- eStart

How many children’s centres are there currently within your local authority?  
- 13

What is the value of the contract for providing the children’s centre reporting software? £16,000 annual licence with possible additional charges.  
When does the contract expire? Feb 2015  
When does the contract renewal process begin? March 2015  
How do we become included in the consideration for this contract at the point of renewal? Contact Allison.Bradshaw@rbwm.gov.uk  
Who should we contact within your authority to progress the situation further? Contact Allison.Bradshaw@rbwm.gov.uk

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies

Information Management Assistant  
Legal Services  
Royal Borough of Windsor & Maidenhead  
Town Hall, St.Ives Road
Information Management Feedback Form

FOI66608

1) How would you rate our performance in relation to processing your request:
   Excellent     Good     Fair     Poor

   If you have answered Fair or Poor please suggest how we can improve:

2) Did you receive the response to your request within the advised timescale?
   Yes/No

3) Did the response meet your needs? Yes/No

   If No, why was that

4) Prior to submitting your request did you search RBWM's website? Yes/No

   If Yes, why did you then need to submit a request (Highlight all that apply)?

   ? Information required not found
   ? Information found out of date
   ? Information not in required format
   ? Information insufficient to meet need
   ? Other please specify:
If No, why was that?

5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form - your feedback is appreciated