I am writing on behalf of David Davies to respond to your information request:

1. Does your council offer a “landlord’s incentive scheme” to letting agents and agencies? By “Landlord Incentive Scheme”, I mean any scheme or project where letting agents are paid extra by the authority to house local families at risk of becoming homeless. No

2. If so, on how many occasions and how much money has the council paid letting agents and agencies through such schemes? Please provide a breakdown of the figures, by calendar year, since January 2009. N/A

3. On how many occasions has the council paid letting agents and agencies through such schemes, where the tenant has subsequently been evicted? N/A

   Please provide a breakdown of the figures, by calendar year, since January 2009, including the amount initially paid to the letting agent through the scheme. Please provide the date that payment was made, the date of subsequent eviction and the reason for eviction. N/A

4. In cases where the council paid letting agents and agencies through the scheme and the tenant was subsequently evicted, how much money did the council recover? Please provide a breakdown by calendar year since January 2009. N/A

   If you are unhappy with the information we have provided in response to your request please write to:

   Information Management Team Manager
   Royal Borough of Windsor & Maidenhead
   Town Hall, St Ives Road
   Maidenhead
   SL6 1RF

   or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely
Information Management Feedback Form FOI66584

1) How would you rate our performance in relation to processing your request:

   Excellent     Good     Fair     Poor

   If you have answered Fair or Poor please suggest how we can improve:

2) Did you receive the response to your request within the advised timescale?

   Yes/No

3) Did the response meet your needs? Yes/No

   If No, why was that?

4) Prior to submitting your request did you search RBWM's website? Yes/No

   If Yes, why did you then need to submit a request (Highlight all that apply)?

   ? Information required not found
   ? Information found out of date
   ? Information not in required format
   ? Information insufficient to meet need
   ? Other please specify:

   If No, why was that?

5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form - your feedback is appreciated