I am writing on behalf of David Davies to respond to your information request:

1. There were 2887 penalty charge notices issued for parking after expiry of paid for time – this part of your request exceeds the appropriate limit exemption within the FOI act.
2. The Council only covers the cost of travel to London or Reading hearings with the standard fair applicable at the time – there are no other costs relating to Traffic Penalty Tribunal hearings.
3. In the period between 01/07/2013 – 30/06/2014 Council responded to 151 appeals sent to the Traffic Penalty Tribunal. To date 136 decisions were returned, out of which 28 decisions were in favour of Appellant.
4. 438 penalties (time period 01/07/2013 – 30/06/2014) remain outstanding for foreign vehicles.
5. We are unable to provide this information – it is subject to the data subject rights provisions of the Data Protection Act 1998.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies

Information Management Assistant
Legal Services
Royal Borough of Windsor & Maidenhead
Information Management Feedback Form

FOI66551

1) How would you rate our performance in relation to processing your request:
   Excellent   Good   Fair   Poor

   If you have answered Fair or Poor please suggest how we can improve:

2) Did you receive the response to your request within the advised timescale?
   Yes/No

3) Did the response meet your needs? Yes/No

   If No, why was that

4) Prior to submitting your request did you search RBWM's website? Yes/No

   If Yes, why did you then need to submit a request (Highlight all that apply)?

   ? Information required not found
   ? Information found out of date
   ? Information not in required format
   ? Information insufficient to meet need
   ? Other please specify:
If No, why was that?

5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form - your feedback is appreciated.