I am writing in response to your Information request:

**FOI66263**


**Response:**

Current Document Records Systems within RBWM:
Serengeti
Hyperwave
Sharepoint

i. For the solutions above, the cost of the contract over the current term to date

**Response:**

Serengeti – Since 2005. We do not hold cost information as contract would have changed over the years with modules added or removed and therefore rates altered.
Hyperwave – Since 2002. We do not hold cost information as contract would have changed over the years with modules added or removed and therefore rates altered. Sharepoint – We do not hold this information

ii. The current annual maintenance payments that the Council makes to its providers

**Response:**

Serengeti – £47,996.97
Hyperwave – £21,073
Sharepoint – Part of E3 Package

iii. The renewal date and term for these contracts

**Response:**

Serengeti – Yearly, 01/04/2014 to 31/03/2015
Hyperwave – Usually yearly but I believe we have only signed for 6 months for the new financial year, 01/04/2014 to 31/03/2015
Sharepoint – Part of E3 Package

2. Has the Council currently deployed Microsoft SharePoint or are there future plans to do so

**Response:** Sharepoint is deployed but is not currently being used, there are plans to do this in the near future. Is part of the E3 package procured for the Office Suite so is not contracted or procured in its own right.
If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Ben Savage
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St. Ives Road
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