I am writing in response to your Information request:

**FOI66260**

A breakdown of credit balances accrued since your earliest records, for the amounts owing to all “incorporated” companies within the authorities billing area, including:

- The name of each business in respect of which Non-Domestic Rate credit balances remain payable;
- The value of overpayment in each case which remains unclaimed;
- The year(s) in which overpayment was made; and
- The hereditament address

**Response:** Please see the spreadsheet attached.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

[http://www.rbwm.gov.uk/web/foi_information_requests.htm](http://www.rbwm.gov.uk/web/foi_information_requests.htm)

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

**Ben Savage**
Information Management Officer
Legal Department
Corporate Directorate
Information Management Feedback Form – FOI66260

1) How would you rate our performance in relation to processing your request:
   Excellent      Good      Fair      Poor

   If you have answered Fair or Poor please suggest how we can improve:

   [Box for feedback]

2) Did you receive the response to your request within the advised timescale?
   Yes/No

3) Did the response meet your needs? Yes/No
   If No, why was that?

   [Box for feedback]

4) Prior to submitting your request did you search RBWM’s website? Yes/No
   If Yes, why did you then need to submit a request (Highlight all that apply)?
   - Information required not found
   - Information found out of date
   - Information not in required format
   - Information insufficient to meet need
   - Other please specify:

   [Box for feedback]

   If No, why was that?
5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form – your feedback is appreciated.