I am writing in response to your Information request:

**FOI66249**

1. How many distinct line of business applications does the council maintain and use to support the delivery of local government services?
2. What are the suppliers, product names and version numbers of these line of business applications?
3. How many distinct desktop applications does the council maintain and use to support the delivery of local government services?
4. What are the suppliers, product names and version numbers of these desktop applications?
5. How many distinct council websites does the council maintain?

**Response:** This is a Section 17 Refusal Notice. S12 (costs exceeds the appropriate limit) exemption applies. In order to determine the answers to your questions it would be necessary to review over 300 LOB Applications. Based on the estimate that reviewing each application for the details requested would take a minimum of 5 minutes this exercise would require 25 hours. We reasonably view this to exceed the appropriate limit (18 hours) for an FOI request.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.
Yours sincerely

Ben Savage
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF