I am writing in response to your Information request:

**FOI66087**

As part of KCC's review of our Libraries, Registrations and Archives Systems, we need to replace our existing Registration Service System (RSS) which we run using the Lotus Notes system. Therefore, we would like to gather some information at this stage.

Please could you provide the following:

1. What is the name of your alternate RSS software?
2. What is the name of your supplier?
3. Where is it hosted? (i.e. internal, external etc)

**Response:** The plan to replace RSS and transfer 25 years of Birth Marriage and Death Registrations is currently on the RBWM Gateway system.

RSS is a Govt system which the Govt withdrew and replaced with a new web based Govt system. (RON)

This system for Registering Births Deaths and Marriages applies to all Registration Districts in England and Wales – not just RBWM.

Please note that RBWM haven’t made a definitive decision yet but it will probably be an in-house solution

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

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[http://www.rbwm.gov.uk/web/foi_information_requests.htm](http://www.rbwm.gov.uk/web/foi_information_requests.htm)
We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

**Ben Savage**  
Information Management Officer  
Legal Department  
Corporate Directorate  
Royal Borough of Windsor & Maidenhead  
Town Hall, St. Ives Road  
Maidenhead SL6 1RF