I am writing in response to your Information request:

**FOI66058**

1. Who is the main contact/contacts for Children’s Social Care?

   **Response:** Head of Early Help & Safeguarding

2. Please provide confirmation of any contracts you may have with ‘Managed Service Providers’ e.g. Comensura or Matrix. This is in relation to the provision of social workers, senior practitioners, assistant team managers, team managers and service managers within Children’s Services (referred to from now on as "qualified social work professionals")?

   **Response:** Reed – Managed Service Provider

   nb Comensura or Matrix provide neutral vendor frameworks to manage all recruitment agencies on behalf of Public Authorities like yourselves.

3. In the event that you have a ‘Managed Service Provider’ and they have been unable to supply a qualified social worker do you deal directly with other recruitment agencies who can fill your vacancies on an off framework basis?

   **Response:** Yes

4. If you do not have a Managed Service Provider in place, please provide details of contracts you may have with individual recruitment agencies or other providers for the provision of qualified social work professionals?

   **Response:** N/A

5. Please provide the TOTAL number of qualified social workers currently working on a recruitment agency basis within Children’s Services.

   **Response:** 19 (this figure was taken from January 2014 actual data and is a downward trend as we replace agency staff with permanent employees)

6. Please provide the NUMBER and GRADE of qualified social work professionals working on an agency basis by SUPPLIER.

   **Response:**

   - Reed Specialist Recruitment Ltd – 7
   - Sanctuary Personnel Ltd - 4
   - Caritas Recruitment Ltd - 3
   - JCL Locums Ltd - 1
   - Team24 Ltd - 1
   - Charles Hunter Associates Ltd - 2
   - NonStop Recruitment Ltd - 2
7. Please provide the NUMBER and GRADE of qualified social work professionals working on an agency basis by DEPARTMENT.

Response:

Children in Need – 9 – Social Workers  
Children in Care and Leaving Care -  3 – Social Workers  
Children and Young People Disability Service – 4 – Social Workers  
Referral & Assessment – 2 – Social Workers  
Fostering and Adoption – 1 – Social Worker  
Family Centre – 1 – Team Manager

8. Please provide the pay and agency charge rate of each qualified social work professional currently working on an agency basis.

Response: Hourly rates and charges for Social Workers vary dependant on experience, as an average we pay agency Social Workers - £25 - £35 per hour - the charge rates varies

9. What is the total fiscal SPEND on agency qualified social work professionals within Children’s Services in the last 12 months 2013 – 2014

Response: The financial year 2013-14 has not ended yet. Therefore, we can only provide the projected Agency cost for the year 2013-14. The projected social work Agency cost for 2013-14 is £1,576,246. Please note that the above projected figure includes Agency cost of Social Workers, Service Managers, Team Managers and Assistant Team Managers.

10. What is the total fiscal BUDGET for agency qualified social work professionals within Children’s Services in the last 12 months 2013 – 2014

Response: £197,290

11. What is the fiscal budget for qualified social work professionals specifically for Children’s Services recruitment through agencies for 2014 - 2015

Response: £197,290

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF
or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Ben Savage
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
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