Further to your Information request FOI65710 please find your questions and our responses below:

1. Who is the main contact/contacts for commissioning services within Children’s social care? Please also provide their job title. Alison Alexander-Director children’s services

2. Do you currently use an IT system to support your strategic commissioning and contract management? If yes to either, please name the system(s) and details of costs. Children Services Tenders are advertised only on the south east business portal. We are currently implementing an e-procurement system procurement wide with Bravo Solutions which was selected via a tendering process. There are no costs for the south east business portal and the e-procurement system is based on a per user licence model.

3. How many providers do you contract with for Children’s services and are they internal/external? We currently have relationships with 1147 number of providers. Which is a combination of utilising national frameworks, direct contracts, payments to other local authorities and purchase orders.

4. Do you have a performance management framework to monitor the performance of providers? We have no standard performance framework. Each provider is monitored in accordance with their specific contract arrangements

Adults
1. Who is the main contact/contacts for commissioning services within Adult’s social care? Please also provide their job title. Nick Davies, Head of Strategic Commissioning and Housing.

2. Do you currently use an IT system to support your strategic commissioning and contract management? If yes to either, please name the system(s) and details of costs. Not to date, however there has been a recent tender that included the potential provision of a contracts management system.

3. How many providers do you contract with for Adult’s services and are they internal/external? The Council currently contracts with 162 providers in total. The council has a Short term support and rehab team and 3 small homes for people with a Learning Disability. The remainder are external providers.

4. Do you have a performance management framework to monitor the performance of providers? The Council has a number of ways to monitor providers depending upon the type of provision and risks involved. There is a
safeguarding framework that applies to providers who meet the threshold of concern.

5. Do you currently use micro procurement (also known as micro commissioning or mini tendering) to arrange services? The council has a preferred providers list for purchasing domiciliary care and block contracts with suppliers to provide a range of supported living, residential and nursing care services. On occasion where these block provisions are unavailable we contact a minimum of three suppliers to make a spot purchase arrangement on behalf of residents.

6. Do you use brokerage or commissioning teams or do social workers/care managers contact providers direct? At present the council utilises all of these means to contact providers but is soon to move to a single point of purchase.

This concludes your request FOI65710.

If you require translation of the information you have been sent please do not hesitate the contact us.

If you are unhappy with the information we have provided in response to your request please write to:

    Information Management Team Manager
    Royal Borough of Windsor & Maidenhead
    Town Hall, St Ives Road
    Maidenhead
    SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

    http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.
Yours sincerely

David Davies
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF