Further to your Information request FOI65625 please find your questions and our responses below:

Responses are in RED

Q1: Which of the following network management tools do you use to manage and monitor devices on your network?

Solarwinds
Manage Engines
Paessler
Spiceworks
IBM Tivoli
BMC
HP Openview
Zabbix
Zenoss
Nagios
Entuity
Other, please state Ciscoworks

Q2: How many devices on your network (wired and wireless) does this tool manage and monitor?

0 – 25
26 – 50
51 – 100
101 – 200
201 – 500
501 – 1000
1000+
Don’t know

Q3: Approximately how many new devices have connected to your network so far during 2013? If possible, can you split by wired and wireless devices?

0 – 25
26 – 50
51 – 100
Q4: How many complaints has your organisation received or logged regarding an issue with the network performance during 2013 so far?

0 – 25
26 – 50
51 – 100
101 – 200
201 – 500
500+
Don’t know

Q5: If you have a network management solution in place, is it able to identify and isolate which devices hog bandwidth and cause network delays?

Yes
No
Don’t know

Q6: Is network performance regarded as a high priority by your organisation?

Yes
No
Don’t know

Q7: How often is network performance reviewed?

Hourly
Daily
Weekly
Monthly
Quarterly
Annually
It’s not reviewed
Don’t know

**Q8: Do you have a plan for managing wearable technology devices that enter the workplace in 2014 and beyond? E.g. GoogleGlass, smart watch**

- Yes
- No
- Don’t know

This concludes your request FOI65625.

If you require translation of the information you have been sent please do not hesitate the contact us.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

[http://www.rbwm.gov.uk/web/foi_information_requests.htm](http://www.rbwm.gov.uk/web/foi_information_requests.htm)

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

**David Davies**  
Information Management Officer