I am writing on behalf of Chris Daniels to respond to your information request:

1. How many care leavers over 21 have approached your local authority to request a personal advisor or assistance with returning to education or training as described in section 23 of the Children and Young Persons Act 2008? Of these how many have been provided with either a personal advisor or further assistance? No referrals or contacts to Children in Care or Leaving Care teams since 1st April 2013.

2. What is the average caseload of a leaving care personal adviser (as described in section 3 of the Children (Leaving Care) Act 2000) in your local authority? 22

3. Do you keep data on the outcomes of former looked after children after the age of 19? If yes please specify the age you continue to track outcomes until. All are monitored until their 21st birthday, unless they refuse to engage, those in education are monitored until they complete their education or until aged 25.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely
1) How would you rate our performance in relation to processing your request:
   - Excellent
   - Good
   - Fair
   - Poor

   If you have answered Fair or Poor please suggest how we can improve:

   [Blank box]

2) Did you receive the response to your request within the advised timescale? Yes/No

3) Did the response meet your needs? Yes/No
   If No, why was that?

   [Blank box]

4) Prior to submitting your request did you search RBWM’s website? Yes/No
   If Yes, why did you then need to submit a request (Highlight all that apply)?
   - Information required not found
   - Information found out of date
   - Information not in required format
   - Information insufficient to meet need
   - Other please specify:
If No, why was that?

5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form – your feedback is appreciated.