Further to your Information request FOI65492 please find your questions and our responses below:

For the purpose of research into a possible news story I would like to please make a request for information under the UK Freedom of Information Act. I would like to request the following information from your child safeguarding team/board with regards to Serious Case Reviews:

1. How many Serious Case Reviews have you carried out in the last five years?
   **Response**: Two, including one not yet complete.

2. How many have been into child abuse and neglect? And can you give details and dates of those?
   **Response**: Two – both physical abuse, April 2008 and March 2011.

3. How much money have you spent on Serious Case Reviews in the last five years?
   **Response**: The Board has spent approximately £26,000.

4. What recommendations changes have been made as a result of the Serious Case Reviews in the last five years?
   **Response**: One review is not yet complete so we can only respond in respect of the completed review:
   - Request for quicker transfer and receipt of records (all agencies)
   - Improved flow of information between Health agencies
   - Children’s Services should always be notified when there is a differential diagnosis of non-accidental injury
   - Address the needs of highly mobile families

This concludes your request FOI65492

If you require translation of the information you have been sent please do not hesitate the contact us.

If you are unhappy with the information we have provided in response to your request please write to:

   Information Management Team Manager  
   Royal Borough of Windsor & Maidenhead  
   Town Hall, St Ives Road  
   Maidenhead  
   SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:
We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF