Further to your Information request FOI65466 please find your questions and our responses below:

Under the Freedom of Information Act 2000 I seek information about a contract awarded to ISS for grounds maintenance. I have provided a link to the source below:


I would be grateful if you could please address the following queries regarding this contract:

1 a. What is the contract start date and duration (including details of potential extensions)?

Response: Contract from Jan 2009 to for 7 years, prior to this contract was a for 5 (+2) yrs contract at £1.2 p/a extended from January 2009.

1 b. What is the total value awarded to ISS for services rendered?

Response: Answer: Total estimated value of current contract is £8.5m.

Furthermore, I am also interested in contracts with the company Capita plc (company code 2081330) and its subsidiaries which include:

Capita Insurance Services
Capita Banstead
Capita Asset Services
Capita Symonds
Capita IT Services
Capita ATL Pension Trustees
Capita Aurora
Capita Business Services
Capita Medical Reporting
Capita Property and Infrastructure
Capita Resourcing
Capita Secure Information Solutions
Capita Security
Capita Share plan Services
CAPITA Sinclair Henderson
Capita SIP Services
Capita software and managed services
Capita Syndicate Management
Capita Travel and Events
Evolvi Rail Systems
Capita Lovejoy
National Dental Plan
Service Birmingham
Synetrix
Capita Managing Agency
Capita Life & Pensions
I would be grateful if you could also provide me with the following information regarding contracts or frameworks with Capita from 2009 onwards. This includes contracts which were awarded before that timeframe but were still ongoing in 2009, as well as contracts which have been awarded but have a start date in the future:

2 a. The name of the subsidiary (if applicable)

2 b. Details of services rendered

2 c. The start date and duration (including details of potential extensions)

2 d. The annual and total value of the contract/framework.

Response: Please see attached.

This concludes your request FOI65466.

If you require translation of the information you have been sent please do not hesitate to contact us.

If you are unhappy with the information we have provided in response to your request please write to:
Information Management Team Manager  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels  
Information Management Officer  
Legal Department  
Corporate Directorate  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead SL6 1RF
<table>
<thead>
<tr>
<th>Contract Name</th>
<th>Start &amp; End date</th>
<th>Total Value of contract</th>
</tr>
</thead>
<tbody>
<tr>
<td>Capita Business Services Ltd</td>
<td>10/2010 - 10/2015</td>
<td>£29,400</td>
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<tr>
<td>Capita Business Services Ltd</td>
<td>03/2009 - 06/2014</td>
<td>£30,000</td>
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<tr>
<td>Capita Business Services Ltd</td>
<td>04/2009 - 06/2014</td>
<td>£76,787</td>
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</tbody>
</table>

**Details of Services Rendered**
- Risk Based Verification Contract
- License, Supply & Maintenance of e-Stran