Further to your Information request FOI65457 please find your questions and our responses below:

For On Street Parking only, for the year April 2011- 31 March 2012, what was the number of PCN’s issued? Of those issued?

Response: 19604

What was the number of PCN Paid?

Response: 15935

What was the percentage of PCN’s Collected?

Response: 81.28 %

What was the number of PCNs cancelled or written off (for any reason)?

Response: 3142

What was the percentage of PCNs cancelled or written off (for any reason)?

Response: 16.02 %

What was the number of PCNs unpaid? What was the percentage of PCN’s unpaid?

Response: 3669 18.71 %

What was income from PCNs for the year 1 April 2011 - 31 March 2012?

Response: £991,219.42

What was the expenditure on PCN management? (an estimate is fine if precise figures are difficult to produce.)

Response: Estimated figure of £60,000 (60% Administrative Staff Time / 30% Enforcement Management / 10% Appeals & Preparation)

What is the surplus (or deficit) produced by On Street Parking for the year 1 April 2011 - 31 March 2012?

Response: £109,600.02

This concludes your request FOI65457.

If you require translation of the information you have been sent please do not hesitate the contact us.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels  
Information Management Officer  
Legal Department  
Corporate Directorate  
Royal Borough of Windsor & Maidenhead  
Town Hall, St.Ives Road  
Maidenhead SL6 1RF