I am writing on behalf of Chris Daniels to respond to your information request:

1. In relation to the aspects of the transparency code listed below:
   Spending data
   Contract and tender documents
   Senior employee salaries, pay multiple and organisational charts
   Councillor allowances and expenses
   Grants to the voluntary, community and social enterprise sector
   Policy, performance and audit information/data
   Location of public land and building assets
   Democratic data – committee papers, election results etc.
   1a) Please give brief details of the steps taken to implement the requirements for each aspect of the code (see list above)
   1b) Please state how many FTE were required for the initial implementation of each aspect of the code (see list above)
   1c) Please state how many FTE are required for the ongoing work to keep information up to date etc. in relation to each aspect of the code (see list above)

   The Transparency Index Page on the website provides links to other Council web pages that contain relevant financial, policy, performance and Councillor information. That information has been collected and published on the website prior to the Transparency code, and therefore no additional officer time was required to implement the various aspects of the code and the ongoing maintenance of these pages is considered business as usual.

2. In relation to web stats,

   2a) Please state how many hits were received on the transparency index page (http://www.rbwm.gov.uk/web/transparency.htm) during the last month that data is available for.

   The page has received ninety three (93) page views in the last 28 days

   2b) Please state if this is above or below the average number of hits per page for the website.

   No data available

   2c) Please state which 5 pages linked from the transparency index page above received the most hits in the last month that data is available.

   Having viewed the 'Transparency' page:
   i. 24.3% left the site
   ii. 7.69% went on to view 'Council Contracts'
   http://www.rbwm.gov.uk/web/foi_council_contracts.htm
   iv. 5.13% went on to view 'Department Organisation Charts'
   http://www.rbwm.gov.uk/web/directorates_organisation_charts.htm
v. 3.85% went on to view 'Transparency Policy'
   http://www.rbwm.gov.uk/web/transparency_policy.htm

If you are unhappy with the information we have provided in response to your request please write to:

   Information Management Team Manager
   Royal Borough of Windsor & Maidenhead
   Town Hall, St Ives Road
   Maidenhead
   SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

   http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead SL6 1RF

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Information Management Feedback Form
FOI65453
1) How would you rate our performance in relation to processing your request:

   Excellent   Good   Fair   Poor

   If you have answered Fair or Poor please suggest how we can improve:


2) Did you receive the response to your request within the advised timescale? Yes/No
3) Did the response meet your needs? Yes/No
   If No, why was that?


4) Prior to submitting your request did you search RBWM's website? Yes/No
   If Yes, why did you then need to submit a request (Highlight all that apply)?
   - Information required not found
   - Information found out of date
   - Information not in required format
   - Information insufficient to meet need
   - Other please specify:


   If No, why was that?
5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form – your feedback is appreciated.