I am writing on behalf of Chris Daniels to respond to your information request.

1. A list of trade unions which received payments from your organisation and the total amounts paid to each union for financial years a) 2011-12 and b) 2012-13. If it is not possible to list the amount paid to each union, please provide a total amount paid to all unions. Zero

2. Please state:
   a) Which trade unions your organisation provide staff time to work on trade union duties and / or activities (sometimes called ‘Trade Union facility time’) in i) 2011-12 and ii) 2012-13 - GMB and UNISON
   b) The number of full-time equivalent (FTE) staff that were provided for each trade union in i) 2011-12 and ii) 2012-13. For example, if a member of staff spends 2 days per week on union business, this is equal to 0.4 FTE - Information not held

3. a) Does your organisation provide the facility to deduct trade union subscriptions from staff salaries in the payroll process? Yes
   b) If so, for each union please state what your organisation charged for this service (whether as a fixed amount per employee or a percentage), and the total amount collected in: No charges are levied for this service.

If you are unhappy with the information we have provided in response to your request please write to:

   Information Management Team Manager
   Royal Borough of Windsor & Maidenhead
   Town Hall, St Ives Road
   Maidenhead
   SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

   http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.
Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF

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Information Management Feedback Form
FOI65273

1) How would you rate our performance in relation to processing your request:
   Excellent       Good       Fair       Poor

   If you have answered Fair or Poor please suggest how we can improve:


   2) Did you receive the response to your request within the advised timescale? Yes/No

   3) Did the response meet your needs? Yes/No
      If No, why was that?


   4) Prior to submitting your request did you search RBWM’s website? Yes/No
      If Yes, why did you then need to submit a request (Highlight all that apply)?
- Information required not found
- Information found out of date
- Information not in required format
- Information insufficient to meet need
- Other please specify:

If No, why was that?

5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form – your feedback is appreciated.