I am writing on behalf of Chris Daniels to respond to your information request.

1. a The amount of money requested. £566,382
   b. The reason the money was requested, what was stated as part of the bid.

The funding will deliver the following:

- capital funding to extend a new food waste collection service to 15,500 flatted properties. This requires a food caddy per household and new communal bins (average one per six flats), within which the food waste caddies will be secured.
- The bid also provides additional choice of communal home composters for flats, so that some kitchen waste (e.g., vegetable peelings, salad leaves) can be diverted from the waste stream entirely.
- an extension of the recycling reward programme to cover the new weekly food waste collection. WRAP evidence shows significant variation in collection weights for food waste, with considerable media and user hostility to “slop buckets”. RBWM’s experience, with the introduction of the Recylebank reward scheme for recycling, demonstrates that this can drive participation in a food waste collection scheme, and reduce contamination of the recylclate stream.
- A tailored messaging system for waste minimisation and recycling campaigns using newly adapted waste collection vehicles and RBWM’s promotional expertise, in partnership with Recylebank and Veolia Environmental Services (VES).” (quoted from the bid document)

c. The amount of money received, and when it was received.

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<td>£333,880</td>
<td>£177,602</td>
<td>£54,900</td>
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<td>£566,382</td>
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d how much of that money has been spent, and on what.
Spending in progress. Expenditure currently related to: caddies, liners; bins; incentivisation fees & admin; marketing; vehicle messaging (all incurred to date)

2. a The total number of households for which the council – or its contractors – collect waste. Approximately 62,000
B the proportion of households which have weekly residual collections as opposed to alternate weekly collections of waste. All 62,000 households have weekly collections
b has the number of households which receive weekly residual collections changed since February 2012. No
c if so please provide details including the net change in the number of households who receive weekly residual collections. N/A
d has the number of households which receive weekly recycling collections changed since February 2012. All 62,000 households received weekly co-mingled recycling collections from February 2012. from October 2012, 50,000 low rise households received a new weekly food waste recycling service. As of April 2013 (resulting from funding received from the DCLG weekly commitment grant) all 12,000 households that have communal waste and recycling facilities also receive weekly food waste recycling collections. All 62,000 have the ability to receive reward points for recycling their food waste from April 2013.
e if so please provide details including the net change in the number of households who receive weekly recycling collections. See d above

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels
Information Management Officer
Information Management Feedback Form

1) How would you rate our performance in relation to processing your request:
   Excellent      Good         Fair         Poor

If you have answered Fair or Poor please suggest how we can improve:

2) Did you receive the response to your request within the advised timescale? Yes/No
3) Did the response meet your needs? Yes/No
   If No, why was that?

4) Prior to submitting your request did you search RBWM's website? Yes/No
   If Yes, why did you then need to submit a request (Highlight all that apply)?
   - Information required not found
   - Information found out of date
   - Information not in required format
   - Information insufficient to meet need
   - Other please specify:
If No, why was that?

5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form – your feedback is appreciated.