Further to your Information request FOI65236 please find your questions and our responses below:

How much has been spent by your council area on resurfacing and fixing potholed roads in 2011/2012 and 2012/2013;

Response: 2011/12 £1,986,023 and 2012/13 £1,338,968

This year 2013/2014, has your council cut its budget for maintaining roads to 'emergency-only' levels? (Yes or no question);

Response: No

How many claims for compensation were lodged by drivers as a result of damage to their car due to the poor state of the roads in your council area in 2011/2012 and 2012/2013;

Response: 01/04/11 - 31/03/12 - 34 claims made relating to vehicle damage arising out of the condition of the carriageway; 01/04/12 - 31/03/13 - 84 claims made.

How much has your council paid out to drivers in compensation due to the poor state of the roads in 2011/2012 and 2012/2013;

Response: Payouts in 2011/12 (regardless of when the incident occurred) = £317.82. In 12/13 it was £392.30.

The Road name which is the worst for pothole damage i.e. it is damaged more cars than any other road in the area (please let us know the road name along with how many cars it has damaged and over what time period, if possible);

Response: Sheet Street Road, 28 claims for vehicle damage since 01/01/08.

Would you say your council area temporarily fixes potholes rather than relay road surfaces yes or no question (yes we temporarily fix / or no we relay);

Response: No

How often the average road is fully re-surfaced (in years);

Response: We do not have this information. Roads are resurfaced when required, not at fixed intervals.

How many potholes each council has (on average) at any one time and could your council estimate the average size (width/length/depth) of a pothole in feet (we appreciate this may be difficult)
Response: 2 per day / 0.25m2
This concludes your request FOI65236.

If you require translation of the information you have been sent please do not hesitate to contact us.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
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