I am writing on behalf of Chris Daniels to respond to your information request:

1. Who is the Head of Children’s Safeguarding at your council? Ann Domeney (Interim Head of Safeguarding & Specialist Services)

2. Have you set up a Children’s Multi-Agency Safeguarding Hub (MASH)? No

3. If Yes:
   a)• Who is the main contact in the MASH? (Please provide name and role) b)• Which partner agencies are part of the MASH?

4. If No, Do you plan to set up a Children’s Multi-Agency Safeguarding Hub in:
   • We have no current plans to set up a MASH

5. Who is the Head of Adults Safeguarding at your council? Seona Douglas

6. Have you set up an Adult’s Multi Agency Safeguarding Hub? No

7. If Yes:
   a)• Who is the main contact in the MASH? (Please provide name and role) b)• Which partner agencies are part of the MASH?

8. If No, Do you plan to set up an Adult’s Multi-Agency Safeguarding Hub in:
   • Information not held
   • The next 3 month
   • The next 6 months
   • The next 12 months
   • We have no plans to set up a MASH

9. What IT solution does your council use to manage MASH enquiries and referrals? N/A

If you are unhappy with the information we have provided in response to your request please write to:

   Information Management Team Manager
   Royal Borough of Windsor & Maidenhead
   Town Hall, St Ives Road
   Maidenhead
   SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

   http://www.rbwm.gov.uk/web/foi_information_requests.htm
We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF
Information Management Feedback Form
FOI65204

1) How would you rate our performance in relation to processing your request:
   Excellent   Good   Fair   Poor

   If you have answered Fair or Poor please suggest how we can improve:

2) Did you receive the response to your request within the advised timescale? Yes/No
3) Did the response meet your needs? Yes/No
   If No, why was that?

4) Prior to submitting your request did you search RBWM's website? Yes/No
   If Yes, why did you then need to submit a request (Highlight all that apply)?
   - Information required not found
   - Information found out of date
   - Information not in required format
   - Information insufficient to meet need
   - Other please specify:
If No, why was that?

5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form – your feedback is appreciated.