I am writing on behalf of Chris Daniels to respond to your information request.

1. Could the council consider a tenant’s eviction due to arrears where s/he is affected by the bedroom tax (be it council housing or a registered social landlord) to be evidence that the tenant made him/herself intentionally homeless?

   It is hard to answer this in isolation of all facts surrounding a potential eviction. It would be unlikely that a shortfall in rent directly related to the ‘bedroom tax’ would lead to eviction.

2. Please provide any information the council has either collected independently or received from registered social landlords since 1st April 2013 regarding the impact of the bedroom tax on rent arrears among tenants of any registered social landlord(s). Any such information, if sent by RSLs, would probably have been sent to the council’s Revenue and Benefits department, or to the council’s Housing department. This excludes information pertaining to or identifying individual tenants/households.

   Information not held

   If you are unhappy with the information we have provided in response to your request please write to:

   Information Management Team Manager
   Royal Borough of Windsor & Maidenhead
   Town Hall, St Ives Road
   Maidenhead
   SL6 1RF

   or send an e-mail to martin.tubbs@rbwm.gov.uk

   We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

   http://www.rbwm.gov.uk/web/foi_information_requests.htm

   We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

   Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

   Yours sincerely
Information Management Feedback Form
FOI65175.

1) How would you rate our performance in relation to processing your request:
   Excellent        Good        Fair        Poor

   If you have answered Fair or Poor please suggest how we can improve:


2) Did you receive the response to your request within the advised timescale? Yes/No

3) Did the response meet your needs? Yes/No
   If No, why was that?


4) Prior to submitting your request did you search RBWM’s website? Yes/No
   If Yes, why did you then need to submit a request (Highlight all that apply)?
   - Information required not found
   - Information found out of date
   - Information not in required format
   - Information insufficient to meet need
   - Other please specify:
If No, why was that?

5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form – your feedback is appreciated.