Further to your Information request FOI65173 please find your questions and our responses below:


Response; Please see attached completed questionnaire.

This concludes your request FOI65173.

If you require translation of the information you have been sent please do not hesitate to contact us.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels  
Information Management Officer  
Legal Department
Local authorities Questionnaire

Name of organisation Royal Borough of Windsor & Maidenhead

Your Name Craig Miller

Your Position Waste & Environmental Protection Manager

Contact Address York House, Sheet Street, Windsor, Berks, SL4 1DD

Telephone number 01628 683800

E-mail craig.miller@rbwm.gov.uk

1- Do you provide a green waste collection service waste?

   Yes [X]  No [ ]

   If yes, Please answer the question below:

2- How often do you collect green waste?

   Weekly [ ]  Monthly [ ]

   Fortnightly [X]  Other / please specify

   RBWM provides a fortnightly subscription green waste collection service
   and a non-chargeable appointment cased collection service for up to 12
   sacks of green waste four times a year per property.

3- What is the quantity of green waste collected annually?

   5,000 tonnes

4- Please indicate who you employ for green waste collection/recycling
   services:

   (i) Municipal parks

       • Local authority service department

       • Private contractors - Yes

       • Voluntary sector
(ii) Private houses, roads and pathways

- Local authority service department
- Private contractors - Yes
- Voluntary sector

5. What methods has your authority used to promote home composting by residents?

- Exhibitions/displays at fetes, fairs, etc., public buildings, etc - yes
- Advice helpline
- Publicity in local newspapers - yes
- Promotional radio broadcasts - yes
- Promotional home visits - yes
- Leaflets delivered to local residents - yes
- Other (please describe) ..........................................................
  ........................................................................
  ........................................................................

6. Which of the following form the greatest proportion of the green waste collected from local residents?

- Grass cuttings and weeds Yes
- Small branches and bark
- Flowers
- Dead plants
- Leaves
- Hedge clippings
7. What methods does your local authority employ for recycling green waste?

- Composting (Windrow system)  Yes
- Composting (in-vessel system)  
- Anaerobic digestion  
- Incineration  
- Other (Please specify) ..............................................................
  
  ........................................................................................................

8. Are the methods referred to in question 7 operated directly by your local authority or do you employ contractors? (Please tick the appropriate box)

In-house  
Private contractor  Yes

9. (a) How concerned are you about the potential adverse environmental/public health impact of green waste recycling/treatment, arising from malodours, contamination (plastics, glass, pesticides, etc., and bioaerosols (airborne bacteria mould spores)?

Very concerned  
Moderately concerned  
Not concerned  Yes

9 (b) If you are concerned, please explain why?

........................................................................................................
........................................................................................................
........................................................................................................
................................................................................
10. Are you considering ways of improving your service, that’s assuming you may need to do so?

Yes  x  No  

11. If yes, please provide brief details of your intentions/proposals -
   Extension of the subscription green waste collection service.

12. What is the public participation rate for your green waste collection service - 10,500 subscriptions from a household base of 62,000 households

THANK YOU FOR COMPLETING THIS QUESTIONNAIRE.
Thank you very much for your time and your kind participation in my research project. I would greatly appreciate any further information that you may be able to provide me with.
Contact me if you require any assistance with completing the questionnaire.
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5,000 tonnes

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- Private contractors - Yes
- Voluntary sector
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