Further to your information request FOI65146 please find your questions and our responses below:

Information relating to Fixed Telecommunications and Internet Services:

1. **Current Fixed Line (Voice Circuits) Provider**- Supplier’s name

Response: This is a Section 17 Refusal Notice. S21 (Information is available by other means) exemption has been applied.

This Information is available on the RBWM web site please go to: http://www.rbwm.gov.uk/web/34230.htm

The two FOI’s that answer this are either FOI64830 or FOI64910

2. **Fixed Line- Contract Renewal Date**- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

Response: Please see above.

3. **Fixed Line- Contract Duration**- the number of years the contract is with the supplier.

Response: Please see above.

4. **Number of Lines**

   - VMB 206
   - BT No information held

5. **Minutes/Landline Provider**- Supplier’s name (Fixed Voice not Mobiles)

Response: Please see answer to question 1.

6. **Minutes/Landline Contract Renewal Date**- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

Response: Please see answer to question 1.

7. **Minutes Landline Monthly Spend**- Monthly average spend

   - VMB No information held
   - BT No information held

8. **Minute’s Landlines Contract Duration**: the number of years the contract is with the supplier.
VMB  No information held

BT  No information held

9. Number of Extensions

On the PBX 1467

10. Fixed Broadband Provider- Supplier’s name

Response: Please see answer to question 1.

11. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

Response: Please see answer to question 1.

12. Fixed Broadband Annual Spend- Annual average spend

Response: No information held

13. VOIP/PBX Installation Date: - please provide day, month and year (month and year is also acceptable). If various date please state date for the main telephone system.

Response: 2005

14. Renewal Date on any leased Telephony systems - please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

15. Lease Provider- Supplier’s name.

Response: Please see answer to question 1.

16. WAN Provider- please provide me with the main supplier(s)

Response: Please see answer to question 1.

17. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

Response: Please see answer to question 1.

18. WAN Annual Spend- Annual average spend

Response: Please see answer to question 1.

19. Internal Contact: please can you send me there full contact details including contact number and email and job title.

Response: Please see answer to question 1.
This concludes your request FOI65146.

If you require translation of the information you have been sent please do not hesitate the contact us.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels  
Information Management Officer  
Legal Department  
Corporate Directorate  
Royal Borough of Windsor & Maidenhead  
Town Hall, St.Ives Road  
Maidenhead SL6 1RF