Further to your Information request FOI65113 please find your questions and our responses below:

The name, email address, direct line and position held for each and every senior responsible officer (s) who holds the following positions within the Children Social Care Department:

- Director

Alison Alexander, alison.alexander@rbwm.gov.uk, 01628 796367 (PA Kathy Sadler), Strategic Director of Children’s Services

The Heads of Service or Assistant Directors and Service Managers who are responsible for:

- Child Protection

Heather Andrews, heather.andrews@rbwm.gov.uk, 01628 683152 (PA Claire Burns), Head of Safeguarding & Specialist Services

Nicky Robertson, nicky.robertson@rbwm.gov.uk, 01628 683205 (PA Kim Bolger), Children’s Service Manager (Assessment & Care Planning)

- Safeguarding Children

Heather Andrews and Nicky Robertson, details above

- Children in Need (CIN)

Heather Andrews and Nicky Robertson, details above

- Disabilities

Heather Andrews, details above
Debbie Verity, Debbie.verity@rbwm.gov.uk, 01628 685878, Learning Difficulties & Disabilities Service Manager

- Fostering and Adoption
Heather Andrews, details above
Julie Kennewell, Julie.kennewell@rbwm.gov.uk, 01628 683205 (PA Kim Bolger), Children’s Service Manager (Permanency & Placement)

- Learning Disabilities
Heather Andrews, details above
Debbie Verity, details above

- Looked After Children
Heather Andrews, details above
Julie Kennewell, details above
The senior managers responsible within Children Social Care for:

- Commissioning

**We have no designated post for commissioning within children’s social care – centralised function**

- Procurement

**We have no designated post for procurement within children’s social care – centralised function**

- Performance

**Neil Harris, neil.harris@rbwm.gov.uk, 01628 683208, QA & Performance Manager**

- HR

**We have no designated HR post within children’s social care – centralised function. Our HR Partner is Nikki Craig, nikki.craig@rbwm.gov.uk, 01628 796627, Lead HR Business Partner**

- Finance

**We have no designated finance post within children’s social care – centralised function. Our Finance Partner is Edmund Bradley, Edmund.bradley@rbwm.gov.uk, 01628 796904, Finance Partner – Children and Schools**

- ICT

**We have no designated ICT post within children’s social care – centralised function**

- Transformation and Change

**We have no such post**

- Management Information

**Neil Harris, details above**

Could you also confirm the following:

- The name of the electronic IT Case Management System used within Children Social Care for recording information and data collected on citizens of the council

**PARIS**

Please could you confirm the name of the senior officer(s) within Children Social Care responsible for Managing:
The Manager of the team who develop reports such as performance indicators, ad hoc reports and finance reports for the purpose of performance management and statutory returns within Children Social Care

We have no such post within children's social care – centralised function. Central team is led by Naveed Mohammed, Naveed.mohammed@rbwm.gov.uk 01628 682944, Policy & Performance Manager

- The Training Manager or person responsible for training new and existing users of the case management system

Allison Killick, Allison.killick@rbwm.gov.uk, Care & Children Applications Administrator

- IT Manager of the Case Management System(s)

No such post within Children’s Social Care

- Helpdesk manager of the Case Management System(s)

No such post within Children’s Social Care

- Changes to the case management systems system such as screen changes

No such post within Children’s Social Care

- Systems administration of the case management system

No such post within Children’s Social Care

As well as the individuals responsible for leading/implementing the following Children Social Care projects:

- The Integrated Children System (ICS)

Neil Harris, neil.harris@rbwm.gov.uk , 01628 683208, QA & Performance Manager

- Common Assessment Framework

Simon McKenzie, simon.mckenzie@rbwm.gov.uk, 01628 685606, Family Interventions & Support Service Manager

Where possible please can you confirm the name, email address, direct line and position held for each and every senior responsible officer.

This concludes your request FOI65113.
If you require translation of the information you have been sent please do not hesitate the contact us.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead SL6 1RF