Further to your Information request FOI65101 please find your questions and our responses below:

1. Is your Local Authority providing Welfare Assistance / support to residents in your area?

**Response:** Yes.

2. If so: what scheme is being operated? Please specify

**Response:** crisis support and community care grants

a. Name of scheme

**Response:** Local Welfare Provision (LWP)

b. What services are being delivered

**Response:** Crisis Support and Community Care Grants

c. Total budget available

**Response:** £123,500

d. Who is operating scheme
   - i.e. in-house administered or if outsourced, please specify which organisation

**Response:** Administered in house

e. If in-house administered what resources do you have or need to support the delivery of the scheme?

**Response:** managed within existing benefits team

f. Length of Scheme

**Response:** Not sure what this means, it has been in place since 1st April 2013

g. Contract Start and End Date

**Response:** N/A

3. Are you seeking to tender any contracts to manage the provision of a Welfare Assistance Scheme?

**Response:** Potentially outsource to a voluntary organisation

a. If so, through which portal will this tender be advertised and how can it be accessed?
Response: I have been advised we do not hold this information.

4. If not delivering now, what is the deadline for submitting a tender, and what is the process?

Response: I have been advised we do not hold this information.

5. Who is the person responsible for the procurement/delivery of the Welfare Assistance/ Crisis Scheme in your Local Authority/Council or which external company is in charge of the contract?
   a. First Name and Surname
   b. Job Title
   c. Email address
   d. Contact Number
   e. Address (inc postcode)

Response: Ciara MacCooey Customer Services Manager Email address Ciara.maccooey@rbwm.gov.uk 01628 798888 Town Hall, St. Ives Road, Maidenhead, SL6 1RF

This concludes your request FOI65101.

If you require translation of the information you have been sent please do not hesitate the contact us.

If you are unhappy with the information we have provided in response to your request please write to:

   Information Management Team Manager
   Royal Borough of Windsor & Maidenhead
   Town Hall, St Ives Road
   Maidenhead
   SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

   http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.