Further to your Information request FOI65005 please find your questions and our responses below:

a) How many households were in arrears for their council tax for the first month of this new financial year?

b) What was the corresponding figure last year?

Response: In April 2013 we sent 4067 first reminders In April 2012 the figure was 3158.

However this isn’t a direct comparison as we used different criteria for selecting cases for reminders including deciding not to send reminders in April 2013 to Council tax payers in receipt of Council Tax Support.

c) Of the households in arrears how many are either paying i) council tax for the first time or ii) paying increased tax due to changes to the council tax benefit system. If possible, please segment out the two numbers.

d) For the households in arrears, against how many have you launched legal action, e.g. a summons?

Response: I have been advised we do not hold this information for question C and D.

This concludes your request FOI65005.

If you require translation of the information you have been sent please do not hesitate the contact us.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to
receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

**Chris Daniels**
Information Management Officer
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Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
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