Further to your Information request FOI64732 please find your questions and our responses below:

Questions:

1. Dates of all safety inspections undertaken on the carriageway in the 2 years preceding 19th November 2012 on the Drift road - Birdshill section.
2. Details of all carriageway defects identified during safety inspections preceding 19th November 2012.
3. Details of how carriageway safety inspections are undertaken, including whether walked or driven, the speed of the inspection vehicle and the number of persons in the vehicle.
4. Intended frequency of carriageway inspections.
5. Details of all complaints and / or enquiries relating to the carriageway, received in the 2 years preceding the 19th November 2012.
6. The hierarchy classification.
7. The road / section number.
8. The defect intervention criteria adopted in the relation to the identification of all categories of carriageway potholes.
9. The time period (s) adopted between identification and repair (temporary or permanent) of all carriageway defects.
10. Whether the Royal Borough has formally adopted all or part of the standards contained in the national code of practice for highways maintenance management.

Responses:

Please find attached a report showing Inspections, Defects and Customer Contacts for Drift Road for the two year period as requested in points 1, 2 and 5.

3. Driven inspections are carried out by two people in a car which is driven within the speed limit of the road in this case vehicle speed would be 25mph to 30mph.
4. Drift Road is currently inspected every quarter.
6. Drift Road is a classified road the C8706.
7. The road section number is C8706/045.1. It has one Unique Street Reference Number (USRN) 44400491.
8. The level of risk that a defect poses in each situation is different. In order to keep to a minimum the amount of onsite assessment made by the Inspectors we have an existing level of risk assessment applied by using defined intervention levels which differ depending on the classification of the footway or carriageway concerned. This is because the risk of a road user coming into contact with a defect rises with the rising level of use of the highway in question.
9. Potholes which could constitute a serious hazard to users of the highway to be made safe within 3 hours of being notified, followed by a full repair as part of a works programme with the priority to be determined in relation to the nature of the defect.

10. Approved and adopted policies and procedures in respect to the Council’s legal requirements and its service provision are contained within the Council’s Highway Maintenance Management Plan (HMMP). This document reflects the guidance laid down in the national Code of Practice ‘Well maintained Highways’ and was adopted by the Council in December 2011.

This concludes your request FOI64732.

If you require translation of the information you have been sent please do not hesitate the contact us.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Ben Savage
Information Management Officer
Legal Department
Operations Directorate