Further to your Information request FOI64698 please find your questions and our response below:

a) Who is your main contact for Commissioning Services for Adult Social Care?

Response: Nick Davies, Head of Strategic Commissioning Adult Social Care and Housing

b) Do you currently use an IT system to support your contract management? If yes please name the system and suppliers?

Response: NO

c) How much does this IT system cost, when did you sign up for the contract and how long was the contract?

Response: Not applicable

d) Once service users are assessed, what is the split between self-funders and people reliant on the local authority to pay for their care (full or part)?

Response: We have 83 residents who are assessed to be self funders among 760 residents who are currently receiving community based services.

e) Do you provide brokerage services for self/part funders?

Response: We provide signposting, assistance and can offer a brokerage service to self funders.

f) Do you use/plan to use micro-procurement/commissioning?

Response: We have both strategic and operational commissioning functions, in order to ensure as much choice as possible is available to residents.

g) Do private brokers operate in your area?

Response: We do not have any knowledge of any such brokers within RBWM area.

h) How do you currently procure your services, please provide information of the split between the following methods? e.g. via commissioning teams, social workers do it themselves, panels for expensive care packages, micro-procurement/commissioning, personalisation/self-directed support

Response: All care packages, go via a Panel or budget manage (100%). Predominantly, care is purchased by brokerage or social care practitioners (95%) and some by a commissioning team (5%).
i) What is the proportion of the above? Please provide me with an estimated split between all of your service types

Response: See h).

j) How many providers do you contract with and are they internal/external?

Response: We work with about 190 providers of adult social care; all are external (non-Council run) providers.

k) How many contracts and of what type does your councils manage in the commissioning of adult social care services? e.g. is it referrals to in-house services, predominantly spot purchasing, purchasing under framework contracts/agreements, block contracts or cost and volume contracts

Response: We have in-house, spot purchase and block contracts that we use in adult social care.

l) Do you have a performance management framework for monitoring the performance of providers? If so then would it be possible to forward or provide a link to it.

Response: We have various formats to monitor the quality of provision. We do not currently publish the results of monitoring and do not have a formal quality rating system at present.

This concludes your request FOI64698.

If you require translation of the information you have been sent please do not hesitate the contact us.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

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http://www.rbwm.gov.uk/web/foi_information_requests.htm
We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Ben Savage
Information Management Officer
Legal Department
Operations Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF