Further to your Information request FOI64591 please find your question and our response below:

**Question:**

1. The specific name given to the online access point for the following Service Directories provided by your Local Authority (e.g. Parent Info Zone, Ask, etc.):
   a. Enhanced Childcare Directory (ECD).
   b. Family Service Directory (FSD) – please state if included in one of the other Directories listed.
   c. Adult Social Care Directory – please state if included in one of the other Directories listed.
   d. Disabled Children’s Service Directory – please state if included in one of the other Directories listed.
   e. Any other dedicated LA Service Directory, aside from services listed as part of the general LA website (please specify Directory name and purpose).

2. The name of the supplier organisation which supplies each of the above Directory systems to the LA, where applicable.

3. The name of any partner organisation(s) that assists in funding each of the above Directories.

4. The total spent in Financial Years 2007-2012 (per year) by the Local Authority (including partner organisation(s)) on each of the above Directories, broken down into two totals as follows:
   a. Total system costs (including purchase of system, updates, upgrades, re-branding and re-launching) – there is no requirement to list these separately as a single cost per Directory system per annum will suffice.
   b. Total annual maintenance costs.

**Response:**

1a. Family Service Directory (FSD) – Early Learning and Childcare
1b. FSD - online access via front page of RBWM website and links from other pages
2. Both ECD and FSD supplied by Open Objects
3. ECD and FSD – the establishment of both originally funded by a grant from the DCSF (20k) and a small contribution from Extended Schools Grant and the Youth Service
4a. Total system costs (2009/2010) including the ECD and FSD £34,000
4b. Total annual Maintenance 2010-11 £9,302 and 2011-12 £9,196
This concludes your request **FOI64591**.

If you require translation of the information you have been sent please do not hesitate the contact us.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager  
Royal Borough of Windsor & Maidenhead  
Town Hall, St Ives Road  
Maidenhead  
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

[http://www.rbwm.gov.uk/web/foi_information_requests.htm](http://www.rbwm.gov.uk/web/foi_information_requests.htm)

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Ben Savage  
Information Management Officer  
Legal Department  
Operations Directorate  
Royal Borough of Windsor & Maidenhead  
Town Hall, St.Ives Road  
Maidenhead SL6 1RF