Further to your information request FOI64173 please find your questions and our responses below:

For the purposes of this request, property services and facilities management should include all spending on routine property management, facilities management, energy management, capital works services, strategic asset management, estates management and multi-disciplinary design services.

1. How much did the authority spend on property services and facilities management in each financial year 2009/10, 2010/11, 2011/12 and 2012/13? If this figure includes spending on property services and facilities management for housing and education please break them down separately.

**Response:**

<table>
<thead>
<tr>
<th>Question</th>
<th>2009/10</th>
<th>2010/11</th>
<th>2011/12</th>
<th>2012/13</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q1.</td>
<td>1,636,879</td>
<td>1,469,859</td>
<td>1,469,097</td>
<td>N/A</td>
</tr>
<tr>
<td>Q1B. (housing and education)</td>
<td>182,949</td>
<td>176,695</td>
<td>164,088</td>
<td>N/A</td>
</tr>
<tr>
<td>Grand Totals</td>
<td>1,819,828</td>
<td>1,646,554</td>
<td>1,633,186</td>
<td>N/A</td>
</tr>
</tbody>
</table>

2. What proportion of this spend was outsourced to private companies?

**Response:**

Q2. 0% 0% 0%

3. How many separate outsourcing contracts for property services and facilities management did the authority have in each financial year from 2009/10 to 2012/13.

**Response:** None. The borough has in-house Property Services Management and Facilities Management teams. Some of the traditional facilities management functions such as cleaning are performed by external contractors. Property services use external contractors to run some schemes.

4. Is the authority in the process of, or has it in the last 12 months, changed the way such services are procured and managed? If so how?

**Response:** No.

This concludes your request FOI64173.

If you require translation of the information you have been sent please do not hesitate the contact us.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_request_statistics.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels
Information Management Officer
Information Management Team
Operations Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St. Ives Road
Maidenhead SL6 1RF