Further to your Information request FOI64027, please find your questions and our responses below:

I would like to request the following information under the Freedom of Information Act.

1.a) How many people received a community care assessment during the financial year 2011/12?

Response: 1305

b) How many of these people were hospital in-patients when the assessment took place?

Response: 96

c) What was the average (mean) wait for the assessment?

Response: 24.8 days

d) What was the longest wait?

Response: 197 days

e) How many of the assessments resulted in it being decided that the person being assessed needs a place in a care home?

Response: 75

2.a) How many people received a community care assessment during the 4th quarter of the financial year 2011/12?

Response: 246

b) How many of these people were hospital in-patients when the assessment took place?

Response: 22

c) What was the average (mean) wait for the assessment?

Response: 44.3 days

d) What was the longest wait?

Response: 197 days

e) How many of the assessments resulted in it being decided that the person being assessed needs a place in a care home?

Response: 6
3.a) How many people received a community care assessment during the financial year 2010/11?

Response: 2475

b) How many of these people were hospital in-patients when the assessment took place?

Response: 166

c) What was the average (mean) wait for the assessment?

Response: 16.1 days

d) What was the longest wait?

Response: 195 days

e) How many of the assessments resulted in it being decided that the person being assessed needs a place in a care home?

Response: 38

In relation to the above, RBWM would like to advise that information relating to the longest wait (point d) is not accurately recorded on the system therefore is not totally representative of the actual figure. This is something we are aware of and are actively working with our IT/Information colleagues to rectify this to ensure that such info can be accurately extracted in the future.

This concludes your request FOI64027.

If you require translation of the information you have been sent please do not hesitate the contact us.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_request_statistics.htm
We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Chris Daniels
Information Management Officer
Information Management Team
Operations Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF