Further to your information request please see your questions and our responses below:

1. On how many occasions have your environmental health officers used their powers to require landlords to address problems of overheating? Can I have this information covering the financial years 2013-14, 2012-13 and 2011-12.

   2011-12  0
   2012-13  0
   2013-14  0

2. Any details you have on file about what sort of interventions that the environmental health officers required to be carried out (eg, numbers of cases where landlords were forced to install air conditioning, or open windows that had been locked shut, or install ventilation).

   n/a

3. Any information on the tenure of the properties concerned (eg, private rent, social housing).

   n/a

4. Any correspondence sent by your environmental health officers containing the words ‘overheating’ from 1 May 2014 to 1 October 2014.

   Data not held.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm
We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

Ben Savage
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF