I am writing on behalf of David Davies to respond to your information request:

How much have you been spent on resurfacing and fixing pot-holed roads in 2012, 2013 and 2014 so far (split by year)?

2012/13 £1,434K Approx.
2013/14 £1,625K Approx.
2014/15 £0,034K Approx @ 1st Sept 2014

How many claims for compensation were lodged by drivers as a result of damage to their car due to the poor state of the roads in 2012, 2013 and 2014 so far (split by year); 2012 – 46, 2013 – 51, 2014 - 52

The total amount you have paid out to drivers in compensation due to the poor state of the roads in 2012, 2013 and 2014 so far (split by year); 2012 - £467.30, 2013 - £790.50, 2014 – £1,176.45.

The road name (in your council area) which is the worst for pothole damage i.e. it has damaged more cars than any other road in the area – and how many cars this road has damaged and over what period (in weeks); 2012 – Sheet Street Road, 6 claims for vehicle damage. 2013 – either Henley Road or Fifield Lane both of which had 4 claims for vehicle damage made. 2014 – Hurst Lane, 6 claims.

Would you say that your council temporarily fixes potholes rather than relaying road surfaces? Please answer yes or no; No

How often the average road in your council area is fully re-surfaced (in years). Information not held

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm
We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies
Information Management Officer
Legal Department
Corporate Directorate
Royal Borough of Windsor & Maidenhead
Town Hall, St.Ives Road
Maidenhead SL6 1RF

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Information Management Feedback Form

ER66688

1) How would you rate our performance in relation to processing your request:
   Excellent    Good    Fair    Poor

   If you have answered Fair or Poor please suggest how we can improve:

   

2) Did you receive the response to your request within the advised timescale?
   Yes/No

3) Did the response meet your needs? Yes/No
   If No, why was that?

   

4) Prior to submitting your request did you search RBWM’s website? Yes/No
   If Yes, why did you then need to submit a request (Highlight all that apply)?
- Information required not found
- Information found out of date
- Information not in required format
- Information insufficient to meet need
- Other please specify:

If No, why was that?

5) Please add any further comments that would help us improve our service:

Thank you for taking the time to complete this form – your feedback is appreciated.