I am writing on behalf of David Davies to respond to your information request:

1. Please provide details of the kerbside and HWRC recycling service the Council provides including:

   a. Who collects and/or owns the recyclables; - Veolia Environmental Services Limited
   b. How the recyclables are collected (including the type of the container they are collected in); Weekly kerbside collection – fully co-mingled collection (including glass) 240 litre blue wheelie bin.
   c. What happens to them after collection, including details of any bulking stations, and end re-processors; Bulked at council owned waste transfer station then hauled to MRF facility in the midlands.
   d. How many households are using the current scheme; 62,000 (incorporating flatted properties with communal containers)
   e. How often is collection (both residual and dry scheme); Residual, food and dry mixed recycling collections are undertaken weekly

2. Please provide details of the contracts in place for the recycling services, including:

   a. Start date, termination date, any extensions available; - 25 April 2012 – 24 April 2019
   b. Company; Veolia Environmental Services Limited
   c. Revenue. – Circa £5M per annum

3. If the Council operates a Material Recovery Facility, please provide;

   a. Input material details – n/a
   b. Capacity – n/a
   c. Current capacity utilisation – n/a

4. Does the Council require the materials collected for recycling to be recycled in the UK? Not requires but the council has signed up to the end destination charter.

5. Does the Council have any plans to change the current collection system or materials collected? No.
6. Please provide contact details of the Councillor whose portfolio includes waste management and recycling. Cllr Carwyn Cox – Lead Member for Environmental Services - mailto:cllr.cox@rbwm.gov.uk

7. Please provide contact details of the Council employee responsible for managing the waste management and recycling contracts. Craig Miller – Community Protection & Enforcement Services Lead - craig.miller@rbwm.gov.uk

8. Please send minutes of any meetings at which the Council discussed current or future recycling and/or waste management services within the last 12 months. If this is not possible then a link to the minutes is sufficient. Cabinet minutes area available via the council’s website www.rbwm.gov.uk The current waste collection contract was however discussed and determined in 2011.

If you are unhappy with the information we have provided in response to your request please write to:

Information Management Team Manager
Royal Borough of Windsor & Maidenhead
Town Hall, St Ives Road
Maidenhead
SL6 1RF

or send an e-mail to martin.tubbs@rbwm.gov.uk

We are proud to be one of the leading authorities in England for consistently responding to information requests within the 20 working days set down by statute. Information about our performance and summaries of requests received can be found on our website:

http://www.rbwm.gov.uk/web/foi_information_requests.htm

We are keen to hear about your experience with the Information Management Team here at the Royal Borough of Windsor & Maidenhead and look forward to receiving any comments you have about the way your information request was processed.

Please send any feedback to the Information Management Team Manager either by e-mail martin.tubbs@rbwm.gov.uk or in writing to the address above.

Yours sincerely

David Davies
Information Management Feedback Form FOI66588

1) How would you rate our performance in relation to processing your request:
   Excellent   Good   Fair   Poor

   If you have answered Fair or Poor please suggest how we can improve:

2) Did you receive the response to your request within the advised timescale?
   Yes/No

3) Did the response meet your needs? Yes/No
   If No, why was that?

4) Prior to submitting your request did you search RBWM's website? Yes/No
   If Yes, why did you then need to submit a request (Highlight all that apply)?
   ? Information required not found
   ? Information found out of date
   ? Information not in required format
   ? Information insufficient to meet need
   ? Other please specify:
   If No, why was that?

5) Please add any further comments that would help us improve our service:

   Thank you for taking the time to complete this form - your feedback is appreciated